CIMB BANK

GHL

## Loyalty Transaction Procedures

Quick Referrence Guide Model: Engage V200t

FULL REDEEM		PARTIAL REDEEM		VOID REDEEM		BALANCE INQUIRY	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
MAIN MENU 7. TIPS ADJUST 8. INSTALLMENT 9. LOYALTY	Press <enter> Button for MENU 1. Scroll down console button to select 9. LOYALTV and press <enter></enter></enter>	MAIN MENU 7. TIPS ADJUST 8. INSTALLMENT 9. LOYALTY	Press # Button for MENU 1. Scroll down console button to select 9. LOYALTY and press <enter></enter>	1. SALES 2. VOID 3. SETTLEMENT	1. Press 2. VOID and press <enter></enter>	MAIN MENU 7. TIPS ADJUST 8. INSTALLMENT 9. LOYALTY	Press <enter> Button for MENU 1. Scroll down console button to select 9. LOYALTY and press <enter></enter></enter>
LOYALTY MENU 1. BALANCE INQUIRY 2. FULL REDEEM 3. PARTIAL REDEEM	2. Select 2. FULL REDEEM and press <enter></enter>	LOYALTY MENU 1. BALANCE INQUIRY 2. FULL REDEEM 3. PARTIAL REDEEM	2. Select 3. PARTIAL REDEEM and press <enter></enter>	1. CIMB 2. AMEX 3. MYDEBIT 4. INSTALLMENT 5. LOYALTY 6. UNIONPAY	2. Press 5. LOYALTY and press <enter></enter>	LOYALTY MENU 1. BALANCE INQUIRY 2. FULL REDEEM 3. PARTIAL REDEEM	2. Select 1. BALANCE INQUIRY and press <enter></enter>
Enter Amount: RM 0.50	3. Insert Card	Enter Amount: RM 0.50	3. Insert Card	Enter Password	3. Enter 4 Digit merchant password	BALANCE INQUIRY PRESENT CARD	3. Insert Card
FULL REDEEM CONNECTING HOST 1 EMV Processing Approved	5. Connecting to host Transaction Approved With Receipt Print Out	PARTIAL REDEEM RM 0.50 Enter PIN	4. Enter 6 Digit Card Pin	Enter Trace No:	4. Key-in Trace# No and press <enter></enter>	BALANCE INQUIRT CONNECTING HOST 1 EMV Processing Approved	4. Connecting to host Transaction Approved With Receipt Print Out
Printing receipt	6. Print merchant & customer copy. Tear receipt & return card to customer	PARTIAL REDEEM CONNECTING HOST 1 EMV Processing Approved	5. Connecting to host Transaction Approved With Receipt Print Out	Trace # : 000008 16 JAN 2019 13.09.56 SALE 43759900XXXXX419 RM: 0.50	5. Press <enter></enter>	Printing receipt	5. Print merchant & customer copy. Tear receipt & give a copy to customer
		Printing receipt	6. Print merchant & customer copy. Tear receipt & return card to customer	CONNECTING HOST 1 EMV Processing Approved	6. Connecting to host Transaction Approved With Receipt Print Out		
				Printing receipt	7. Print merchant & customer copy. Tear receipt & give a copy to customer		