CIMB BANK

GHL

CIMBQR Transaction Procedures

Quick Referrence Guide Model: Engage V200t

SALE		VOID		SETTLEMENT		QUERY STATUS	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
MAIN MENU 1. SALES 2. VOID 3. SETTLEMENT	Press <enter> Button for MENU 1. Press 1. SALES and press <enter></enter></enter>	MAIN MENU 1. SALES 2. VOID 3. SETTLEMENT	Press < ENTER > Button for MENU 1. Press 2. VOID and press < ENTER >	MAIN MENU 1. SALES 2. VOID 3. SETTLEMENT	Press <enter> Button for MENU 1. Press 3. SETTLEMENT and press <enter></enter></enter>	MAIN MENU 4. AUTH ONLY 5. CIMBQR 6. DEBIT LOGON	Press <enter> Button for MENU 1. Scroll down console button to select 5. CIMBQR and press <enter></enter></enter>
SALE Enter Amount : RM 0.00	2. Key-in Amount and press <enter></enter>	7. DCC 8. eWALLET 9. CIMBQR	2. Scroll down to Select 9. CIMBQR and press <enter></enter>	SETTLE ALL HOSTS?	2. YES or NO If Select NO	CIMBQR 1. QUERY STATUS 2. SALES COMPLETION 3. REFUND	2. Press 1. QUERY STATUS and press <enter></enter>
SALE RM 0.10 PRESENT CARD or PRESS # FOR QR	3. Press # button (button below 9)	Enter Password	3. Key in 4 Digit merchant password	7. DCC 8. eWALLET 9. CIMBQR	3. Scroll down to Select 9. CIMBQR and press <enter></enter>	QUERY STATUS Select Query 1. Last Transaction 2. Any Trnsaction	3. Press 1. for Last Transaction or 2. For any transaction and press <enter></enter>
SALE SELECT eWALLET 1. Alipay 2. TnG 3. DuitnowQR	4. Select wallet and press < ENTER > eg . 1 for Alipay	VOID Enter Trace No:	4. Key-in Trace# No and press < ENTER >	Enter Password	4. Enter 4 Digit merchant password	QUERY STATUS Enter TRANS ID:	4.if select Any transaction , Key-in TRANS ID and press < ENTER >
SALE Receiving	5. Connecting to host for processing	Trace # : 000001 21 JAN 2020 13.09.56 SALE RM: 0.10	5. Press <enter< b="">></enter<>	CIMBQR SALE : RM 0.10 REFUND : RM 0.00 TOTAL : RM 0.10 TOTAL TXN COUNT: 1	5. Press <enter></enter>	QR LIST SALE TRANS ID: 2020012100667465 RM : 10.00 Status : PENDING	5 Press < ENTER >
SALE Alipay	6. Hand-over terminal to customer to scan the QR and key in the payment password	VOID RECEIVING	6. Connecting to host for processing	Printing receipt	6. Transaction approved. Settlement Report printed out	QUERY STATUS Alipay RECEIVING	5. Connecting to host for processing
Receiving	7. Connecting to host	Printing receipt	7. Transaction approved and merchant & customer copy receipt printed out. Tear receipt & give a copy to customer			QUERY STATUS Alipay	6. Transaction approved and merchant copy receipt printed out.
Printing receipt	8. Transaction approved and merchant & customer copy receipt printed out. Tear receipt & give a copy to customer	IMPORTANT NOTE: VOID is not allow for DuitnowQR in phase 1				PRINT CUST COPY ?	7. Tear settlement slip