CIMB BANK	GHL CUP Tran	saction Procedures	Quick Referrence Guide Model: Verifone VX520
Sale (chip)	Sale (Swipe)	Void	Settlement
Terminal Display User- Action	Terminal Display User- Action	Terminal Display User- Action	Terminal Display User- Action
1. SALE 2. VOID F1 3. REFUND 4. AUTH F2 5. PRINT 6. SETTLE F3 7. MANAGE F4	1. SALE 2. VOID 3. REFUND 4. AUTH 5. PRINT 6. SETTLE 7. MANAGE F4	1. SALE 2. VOID F1 3. REFUND 4. AUTH F2 5. PRINT 6. SETTLE F3 7. MANAGE F4	1. SALE 2. VOID F1 3. REFUND 4. AUTH F2 5. PRINT 6. SETTLE F3 7. MANAGE F4
SALE INSERT/SWIPE> F1 F2 F3 F4 E3	SALE INSERT/SWIPE> F1 F2 F3 F4 2. Swipe card	VOID F1 SUP Oper PSW: F2 F3 F4 2. Key in <123456> and then press <enter></enter>	SETTLEMENT TOTAL SALES AMT: MYR 10.00 ENTER TO CONFIRM F3 F4 2. Press <enter></enter>
SALE F1 INPUT AMOUNT: F2 [<-] TO MODIFY	SALE F1 PAN: F3 XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	VOID F1 TRXN #: F2 F3 F4 3. Key in TRXN No. and then press <enter></enter>	SETTLEMENT F1 Dialing F2 Press [X] exit F3
SALE F1 WAITING F2 F3 F4	SALE F1 Amount F2 MYR F3 F4 F4	VOID F1 Old Trans: F2 CARD NO: XXXXXXXXXX F3 TRXN #: 000010 F3 AMOUNT: 10.00 F4	SETTLEMENT F1 Connected CUP F2 Processing F3 Receiving F4
SALE (1) ENTER YOUR PIN (2) (5) (5) (5) (5) (5) (7) (7) (7) (7) (7) (7) (7) (7) (7) (7	10.00 F1 Input PIN: F2 Enter if No PIN F4 5. Request cardholder to key in PIN# & press ENTER>	VOID F1 Dialing F2 Press [X] exit F4 5. Processing	SETTLEMENT F1 5. Press <0> not to Print Detail ? F2 Print Detail 0-No 1-Yes F4 to Print Detail
SALE F1 Dialing F2 Press [X] exit F3	SALE F1 Dialing F2 Press [X] exit F4 6. Processing	VOID F1 Connected CUP F2 Processing F3 Receiving F4	LOGOUT F1 Dialing F2 Press [X] exit F3 F4 F4
SALE F1 Connected CUP Processing Receiving F2 F3 F4	SALE F1 Connected CUP F2 Processing F3 Receiving F4 7. Comunicating to host for processing	Success Printing F1 7. Transaction approved and receipt print out and press <enters to<br="">F3 Press any key F3 F4 F4</enters>	
Success Printing Press any key F1 8. Transaction approved and receipt print out and press <enter> to print Customer Copy</enter>	Success Printing Press any key F1 (F2) 8. Transaction approved and receipt print out and press <enter> to print Customer Copy</enter>		