



CIMBBANK GHL Credit Chip & PIN Transaction Procedures

Quick Referrence Guide Model: Verifone VX 520

SALE	VOID	SETTLEMENT
Terminal Display User- Action	Terminal Display User- Action	Terminal Display User- Action
CIMBBANK Sale Installment UnionPay F1 F2 F3 F4 1. Press F2 for Sale	Sale + Cash Loyalty Void Settlement Loyalty F2 1. Press 'more' button to go to next menu and press F3 for Void	Sale + Cash Loyalty Void Settlement F1 1. Press 'more' button to go to next menu and press F4 for Settlement
Sale F1 F2 F3 Amt: RM 10.00 F4 F1 2. Key in amount and press ENTER	Void Host: CIMB Prev F1 F2 Slct Exit F3 F4 Prev F3 to select host 'CIMB'	Settlement Yes No No No F2 2. Press F1 for Settlement all host.
Please Tap Card RM 10.00 Insert/Swipe/Enter Card No: F1 F2 F3 F4 3. Insert card	Void F1 F2 S3. Key in password and press ENTER F3 F4	Settlement F1 F2 F3 Merch password: Settlement F1 F2 F3 F4 3 . Key in password and press ENTER
Sale RM 10.00 F1 F2 F3 F3 F4 PIN and press ENTER	Void F1 F2 F3 F4 4. Key in receipt invoice no and press ENTER	Settlement F1 F2 F3 Processing F4 F1 4. Communicating with host for processing
Sale VISA F1 F2 F3 Receiving F1 F2 F3 With host	Void VISA Next Sale XXXXXXXXXXXXXXXXX SIct RM 10.00 Exit F3 F1 F2 F3 T4 5. Press F3 to select F3 F4	F1 F2 F3 F4 F4 F5. Printing settlement report
Sale Approved xxxxxx Printing F1 F2 F3 F4 6. Transaction approved. Receipt printed out (Merchant copy)	Void VISA Sale XXXXXXXXXXXXXXX RM 10.00 Enter to Confirm F1 F2 F3 F4 6. Press ENTER to confirm	
Sale Print Cust Copy Print Cus	Void Transaction Approved Tran	
	Void Print Cust Copy Yes No F2 F3 F4 8. Select F1 Yes to print customer copy	