

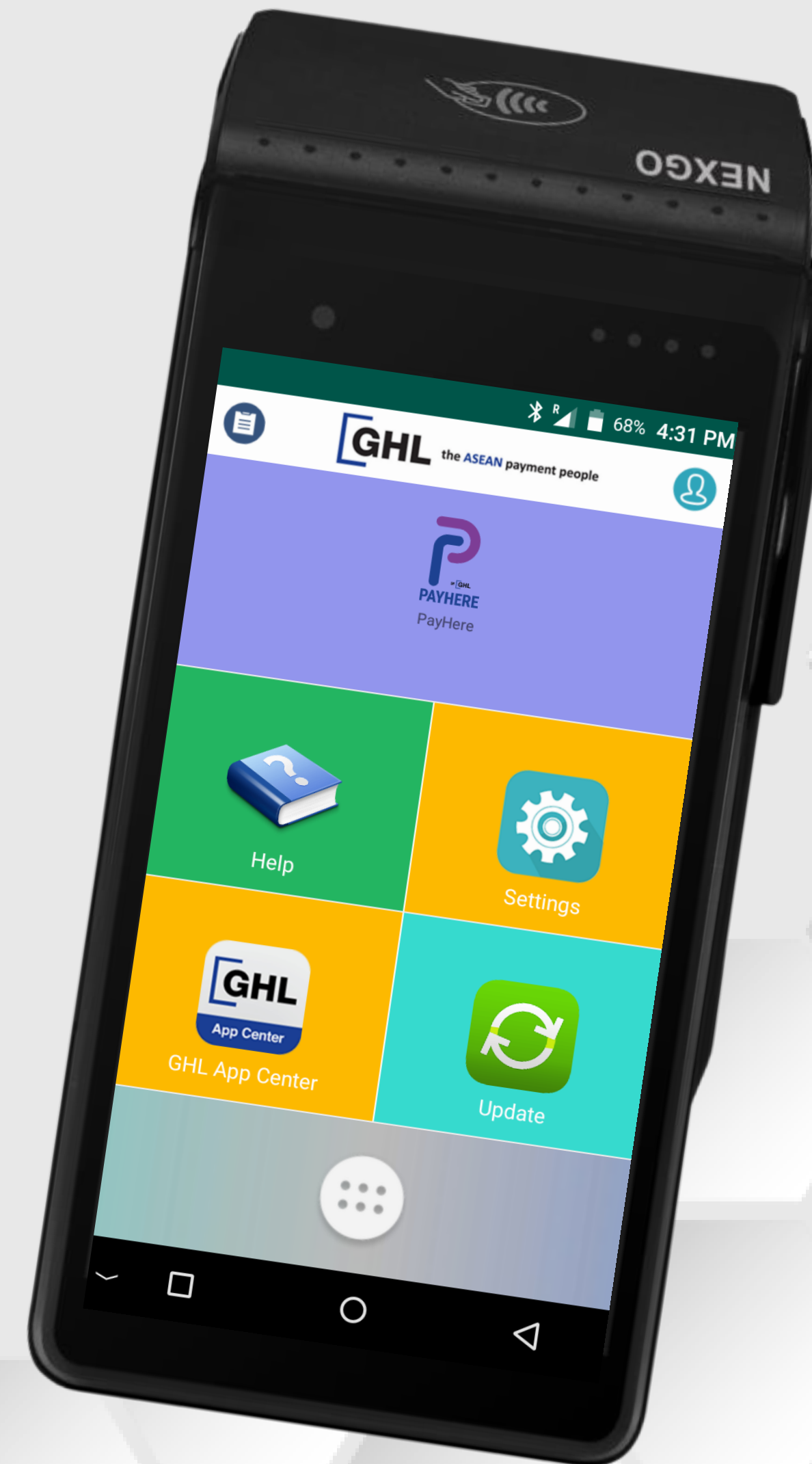


# TERMINAL USER GUIDE

## DuitNow QR Transaction

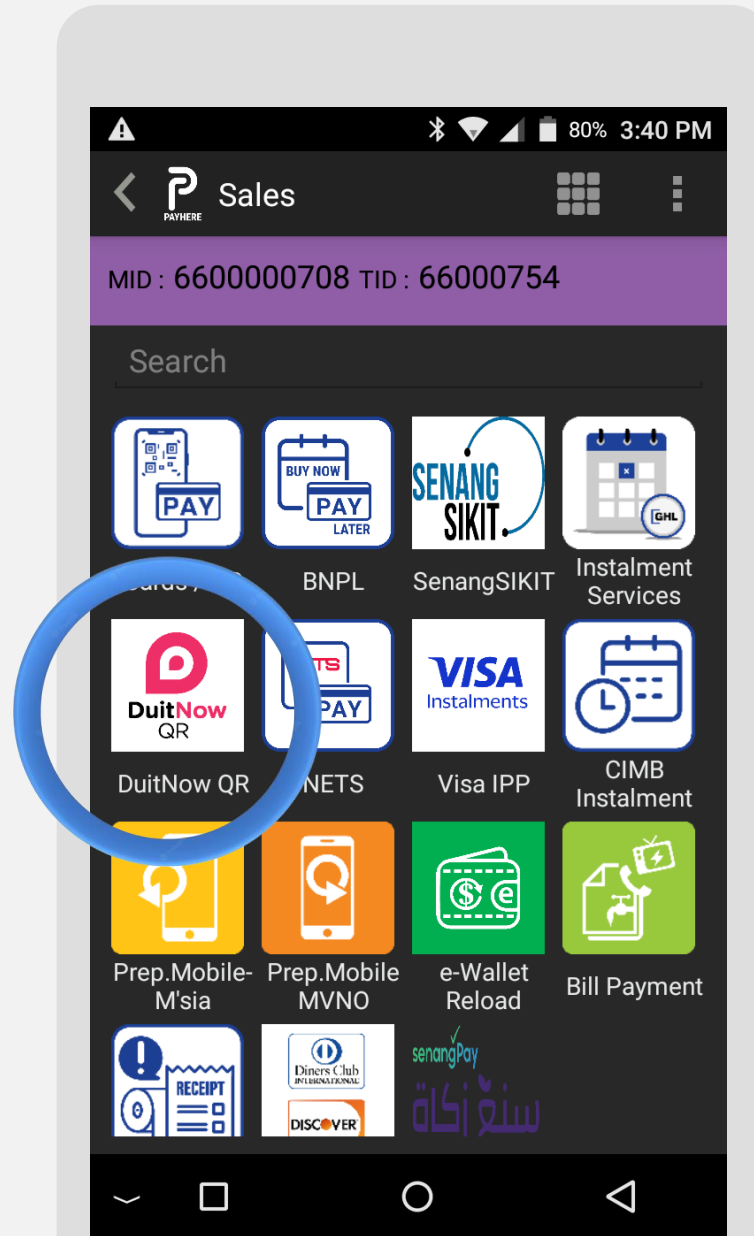
GHL MAH DA

**Terminal Model: Android N5**

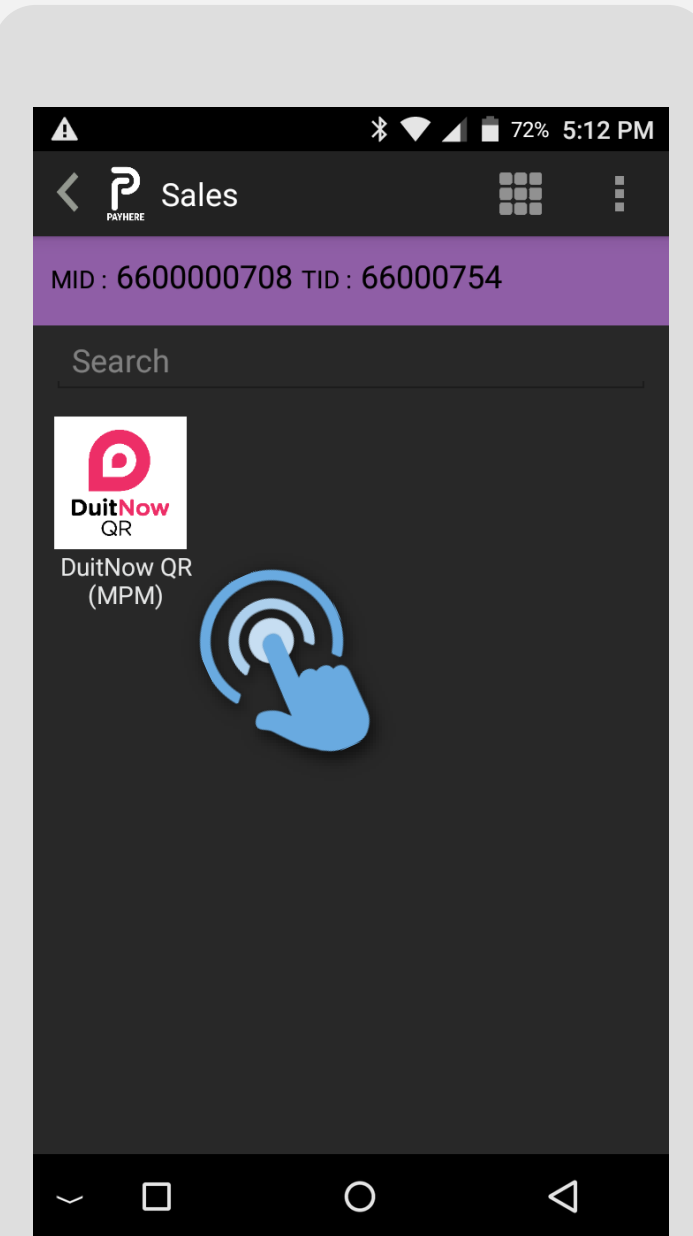


# DuitNow QR | Sale

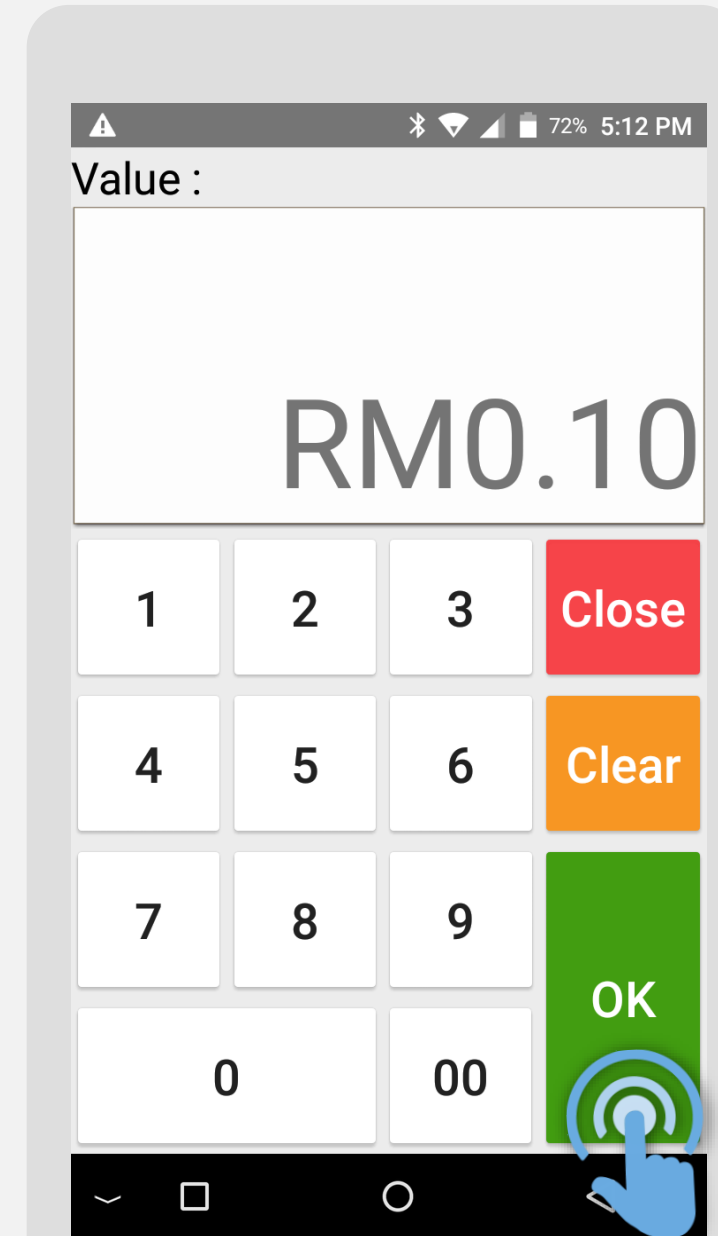
Terminal Model: Android N5



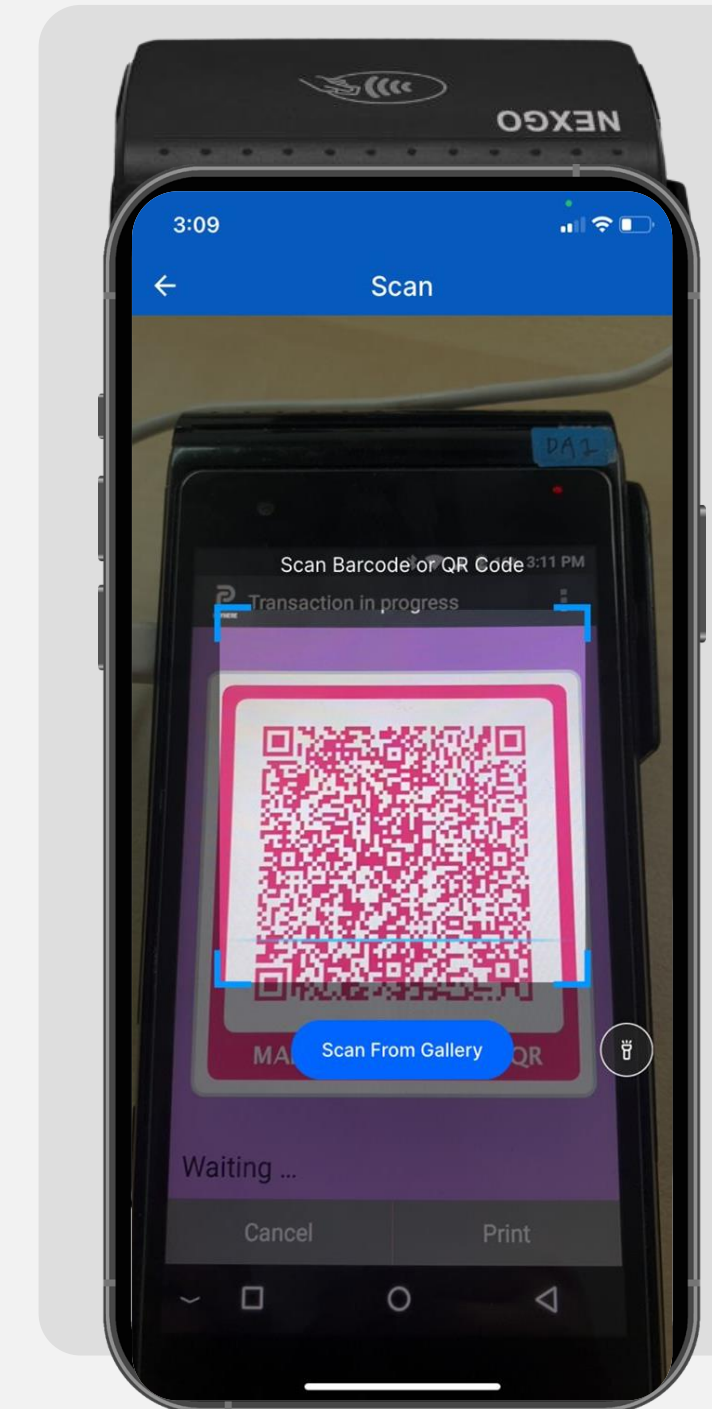
**STEP 1**  
Press **DuitNow QR** icon



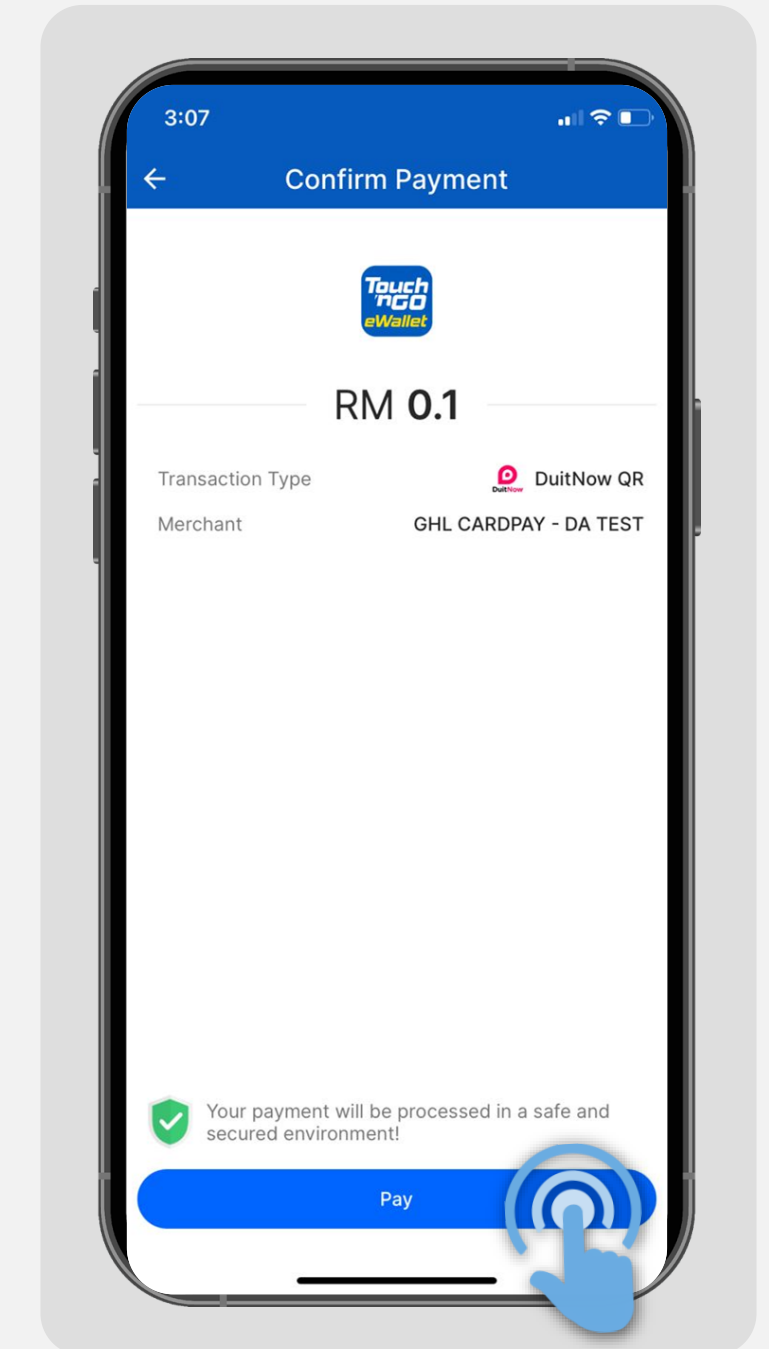
**STEP 2**  
Press **DuitNow QR** icon again



**STEP 3**  
Key in sale amount & press **OK**



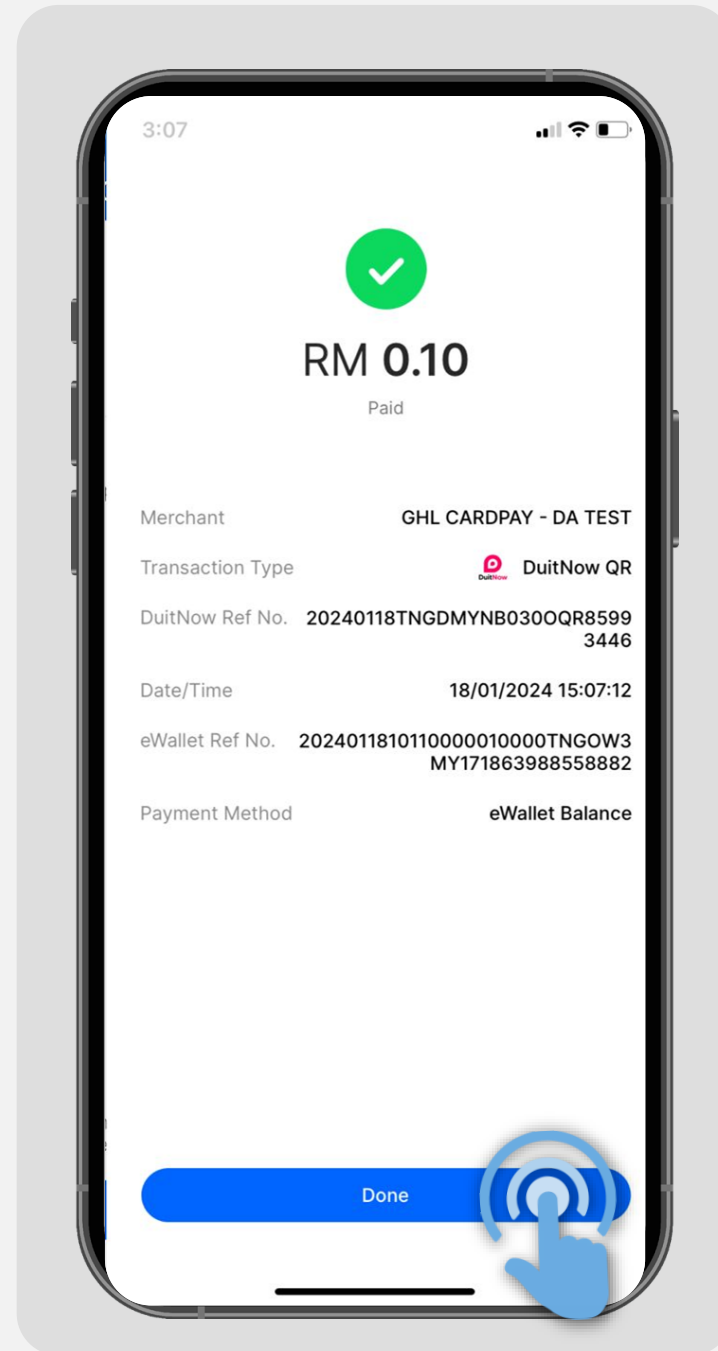
**STEP 4**  
Terminal screen displays the DuitNow QR code for customer to scan



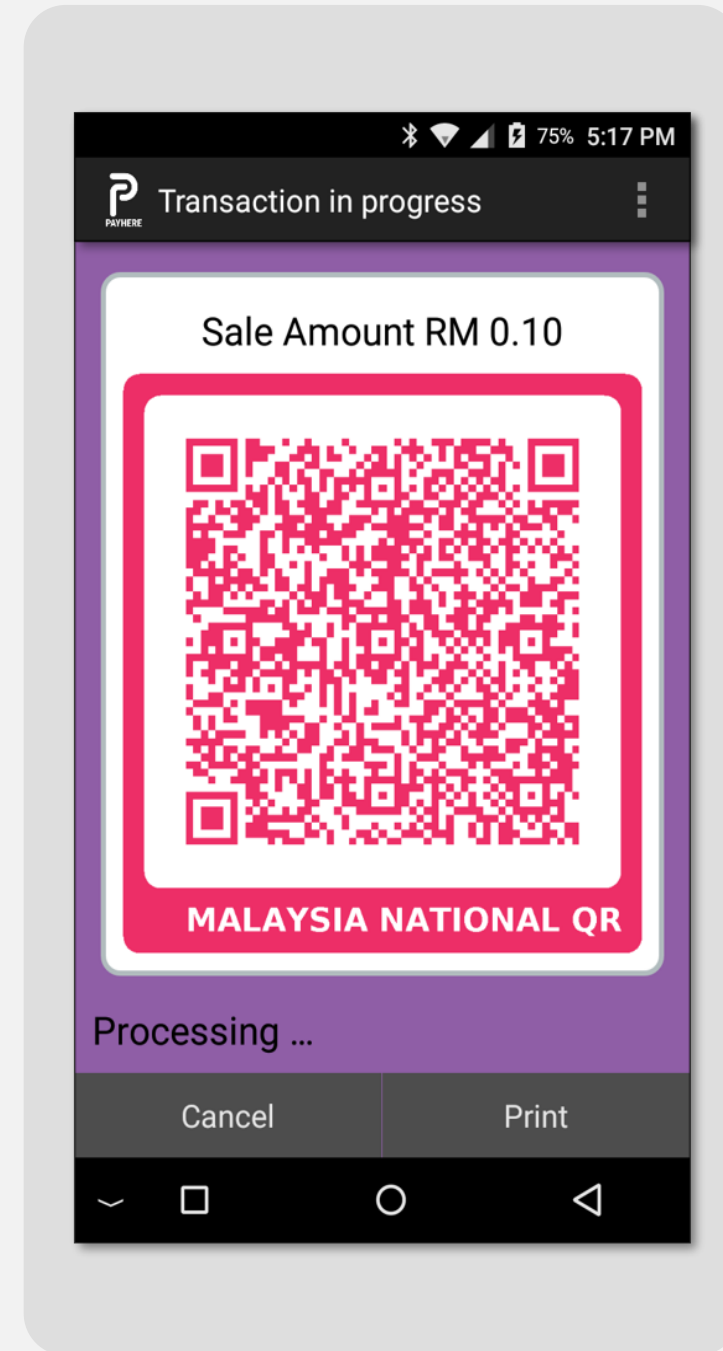
**STEP 5**  
Customer taps **Pay** to process the transaction

# DuitNow QR | Sale

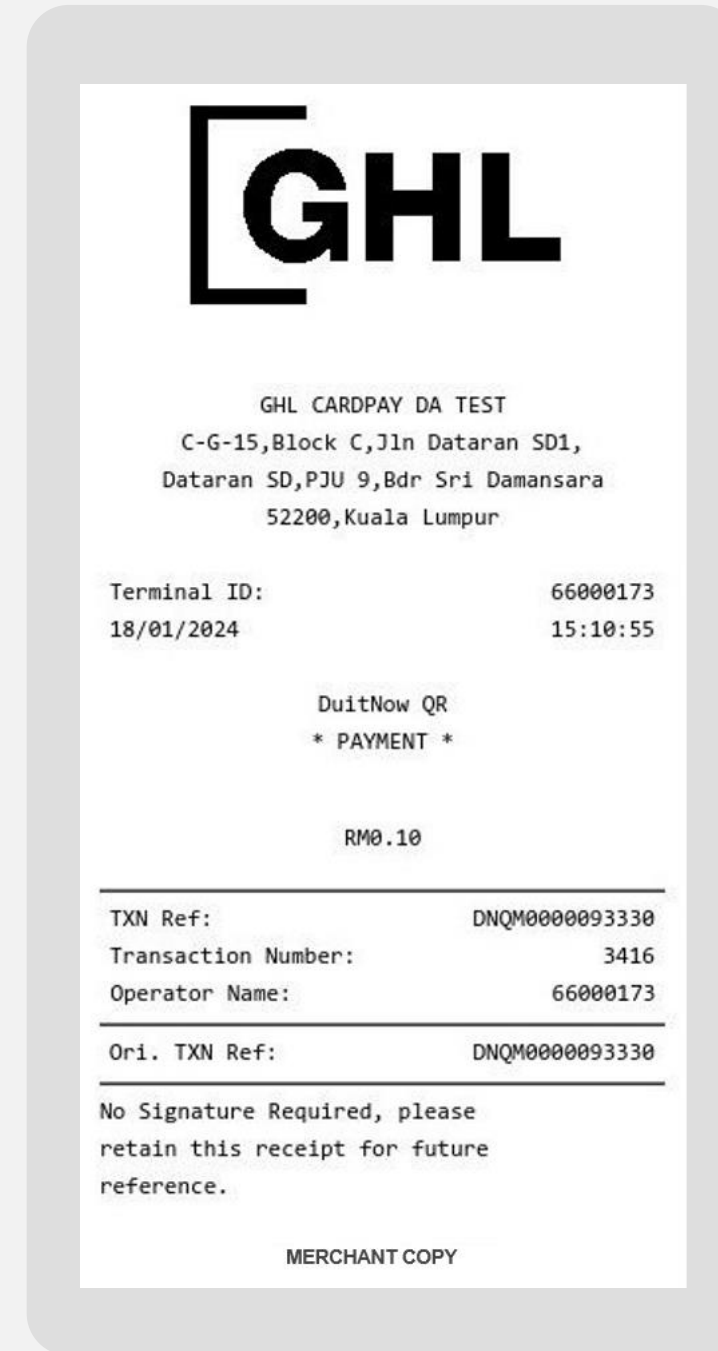
Terminal Model: Android N5



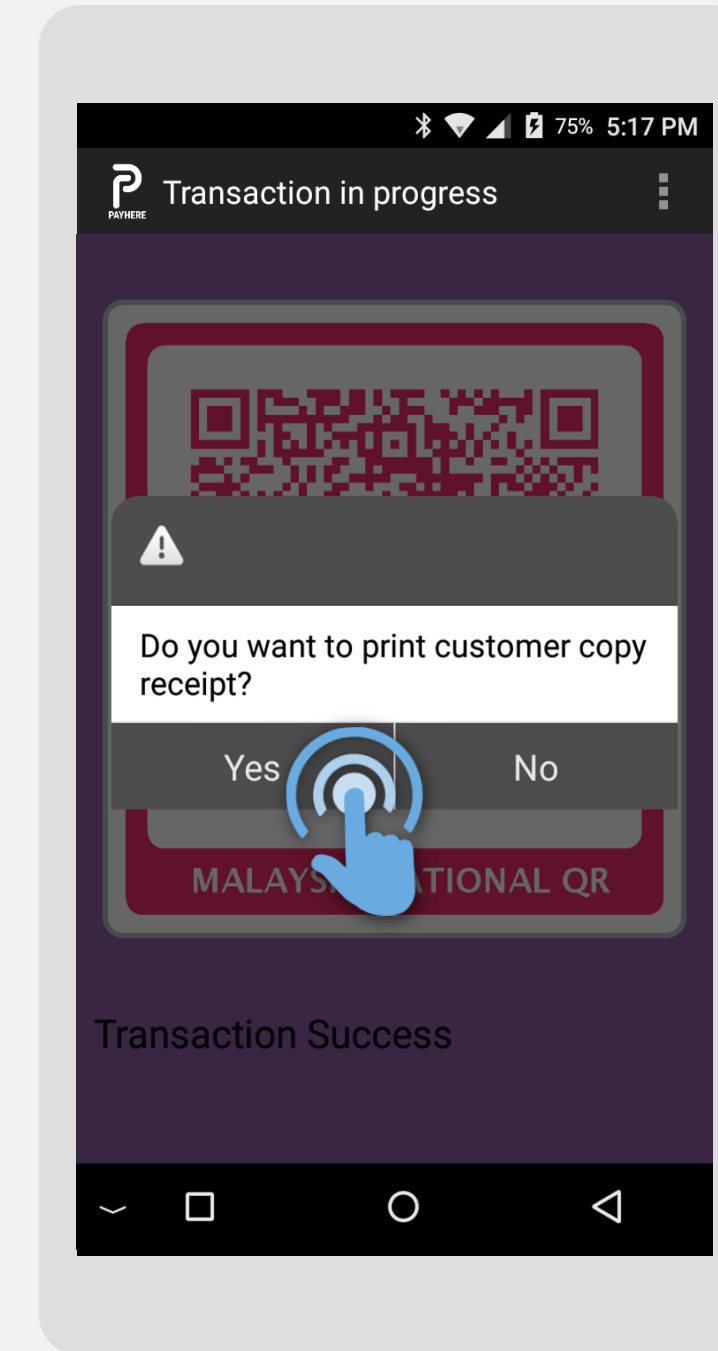
**STEP 6** Sale transaction is approved



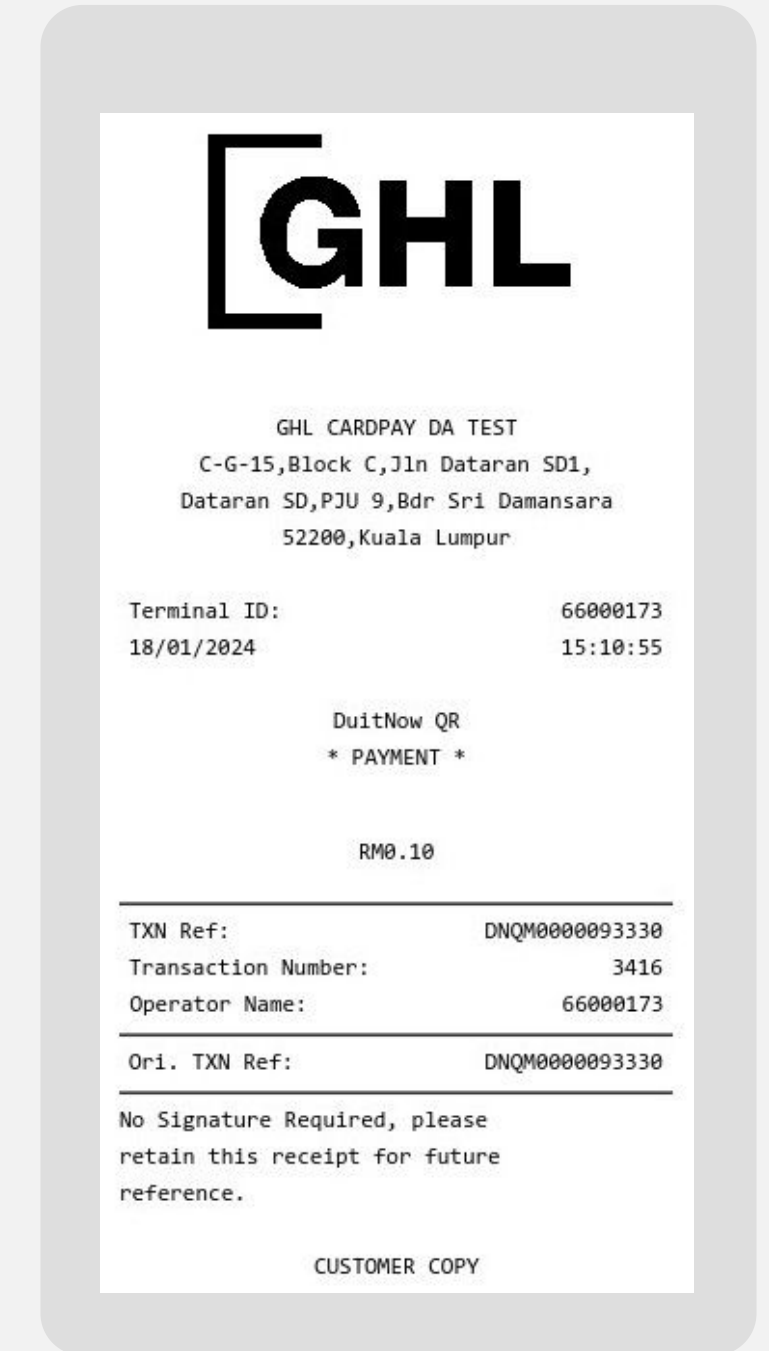
**STEP 7** Please wait while the transaction is in process



**STEP 8** Merchant receipt is printed out



**STEP 9** Press **Yes** for customer receipt

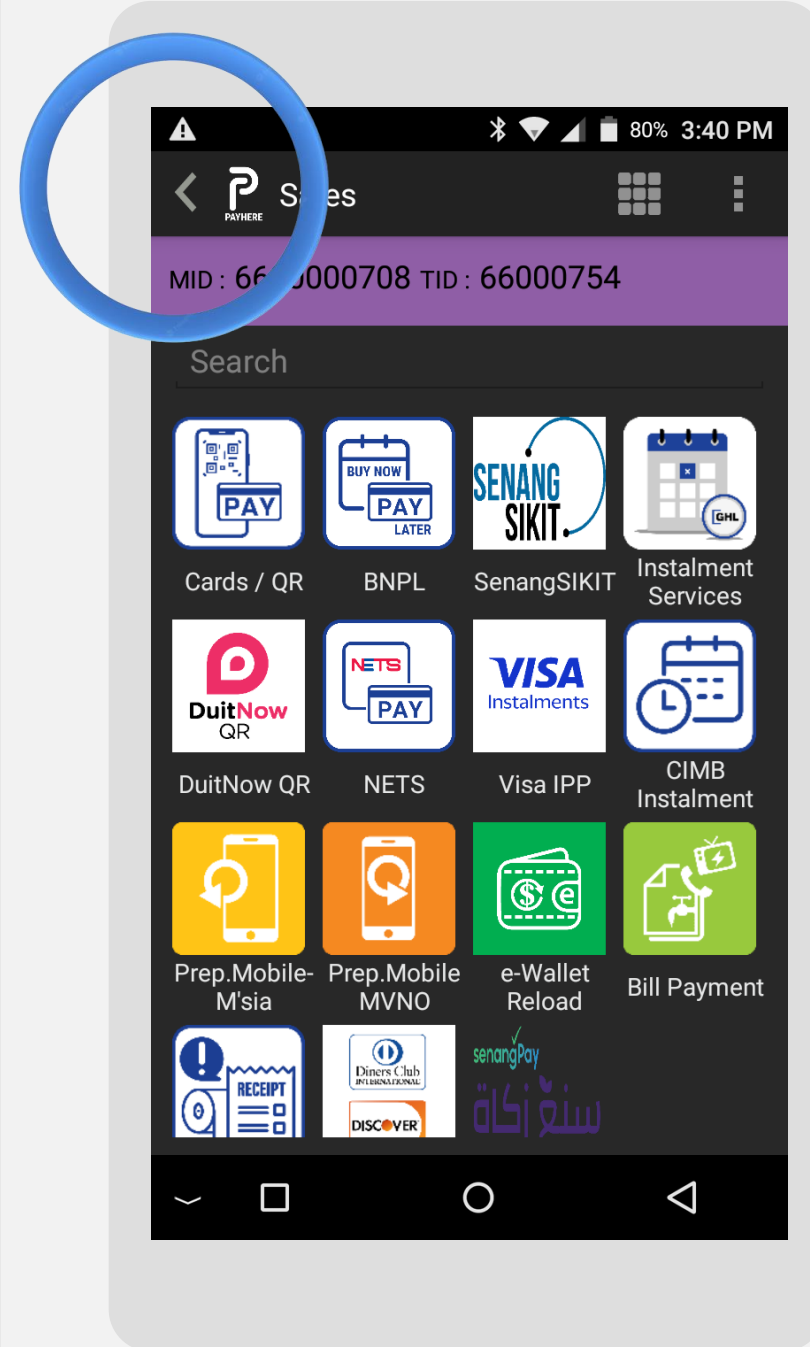


**STEP 10** Customer receipt is printed out

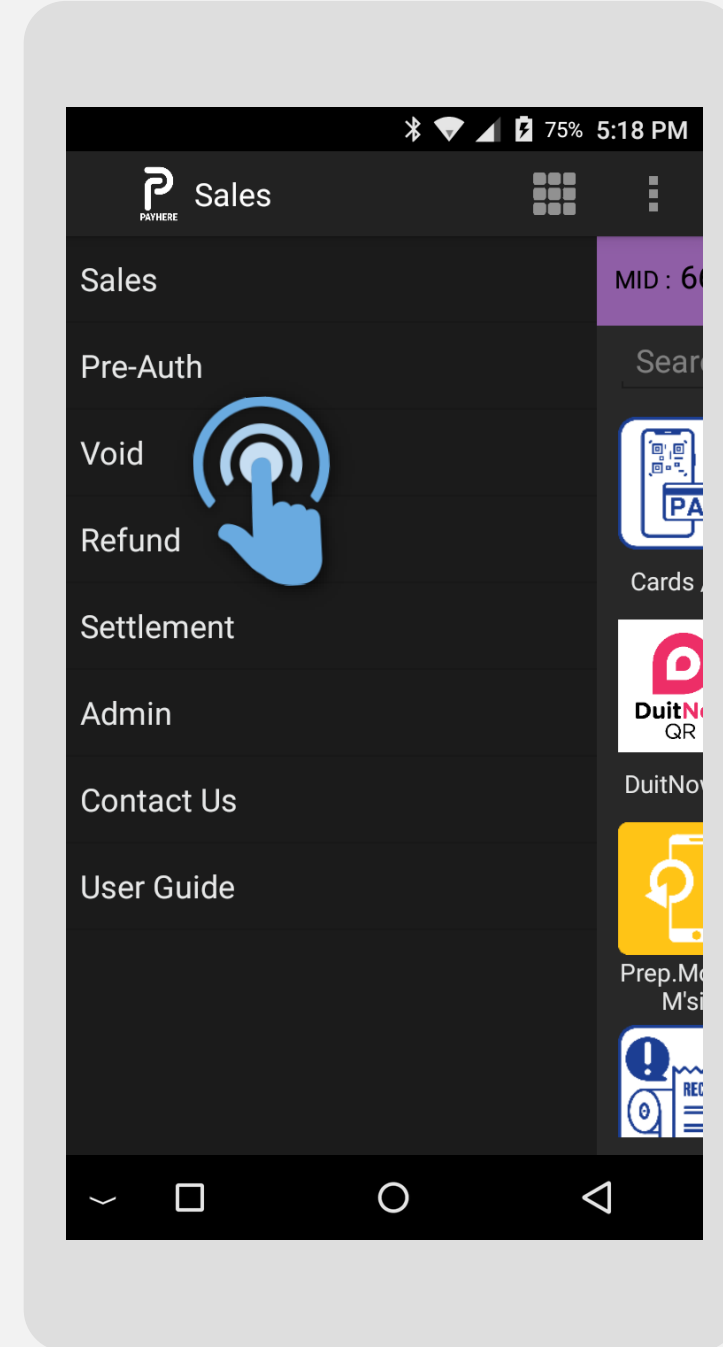


# DuitNow QR | Void

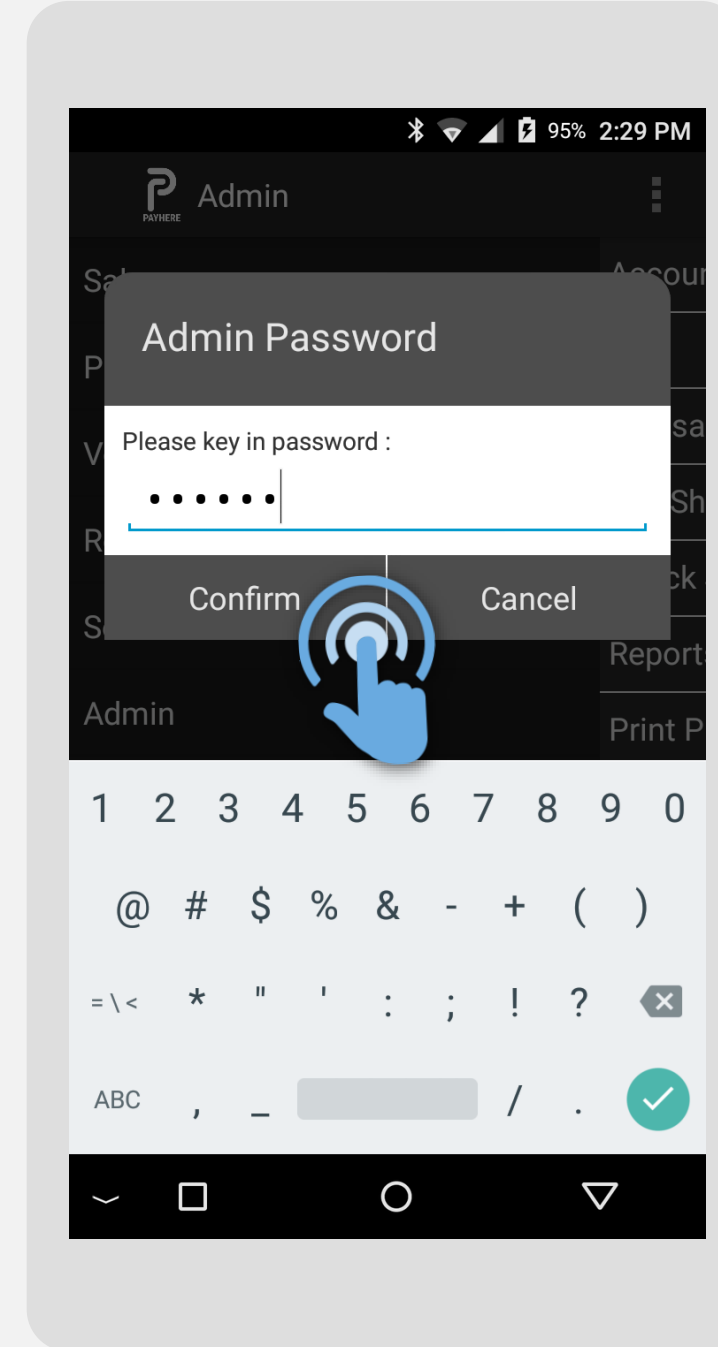
Terminal Model: Android N5



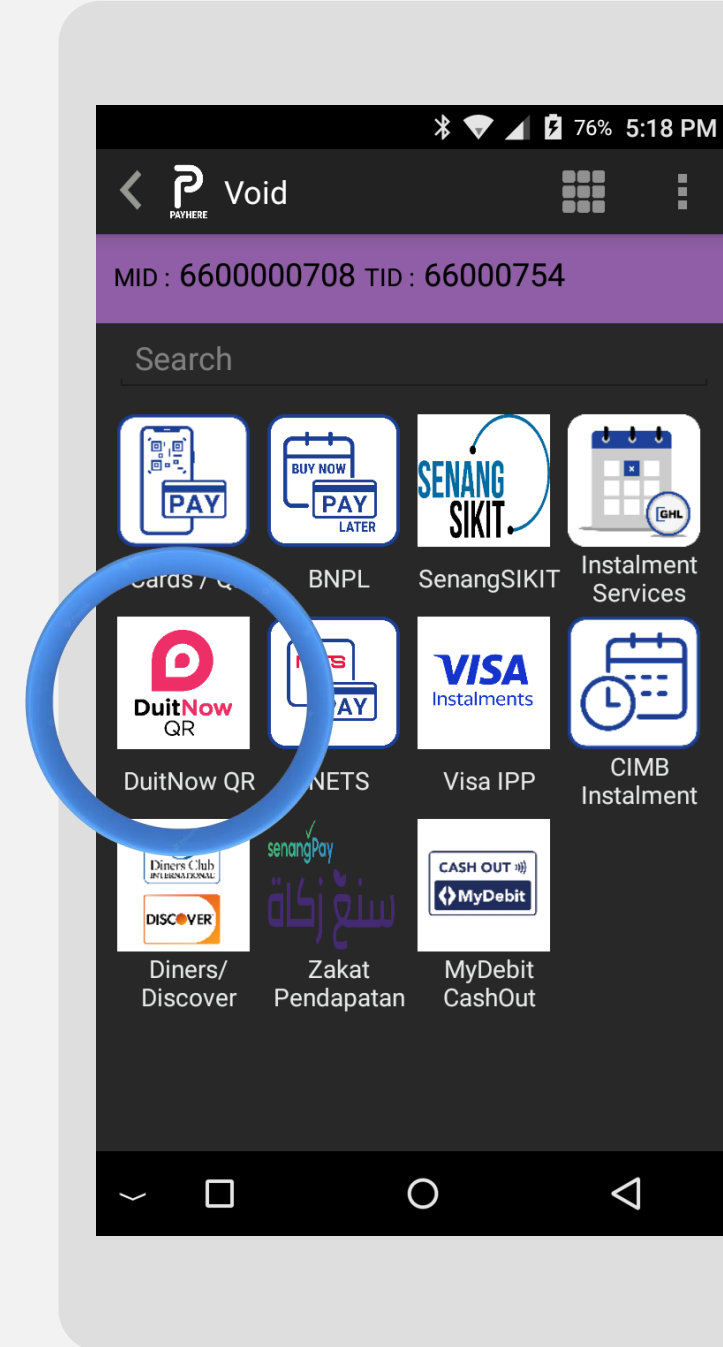
**STEP 1** Press on < icon to open side menu



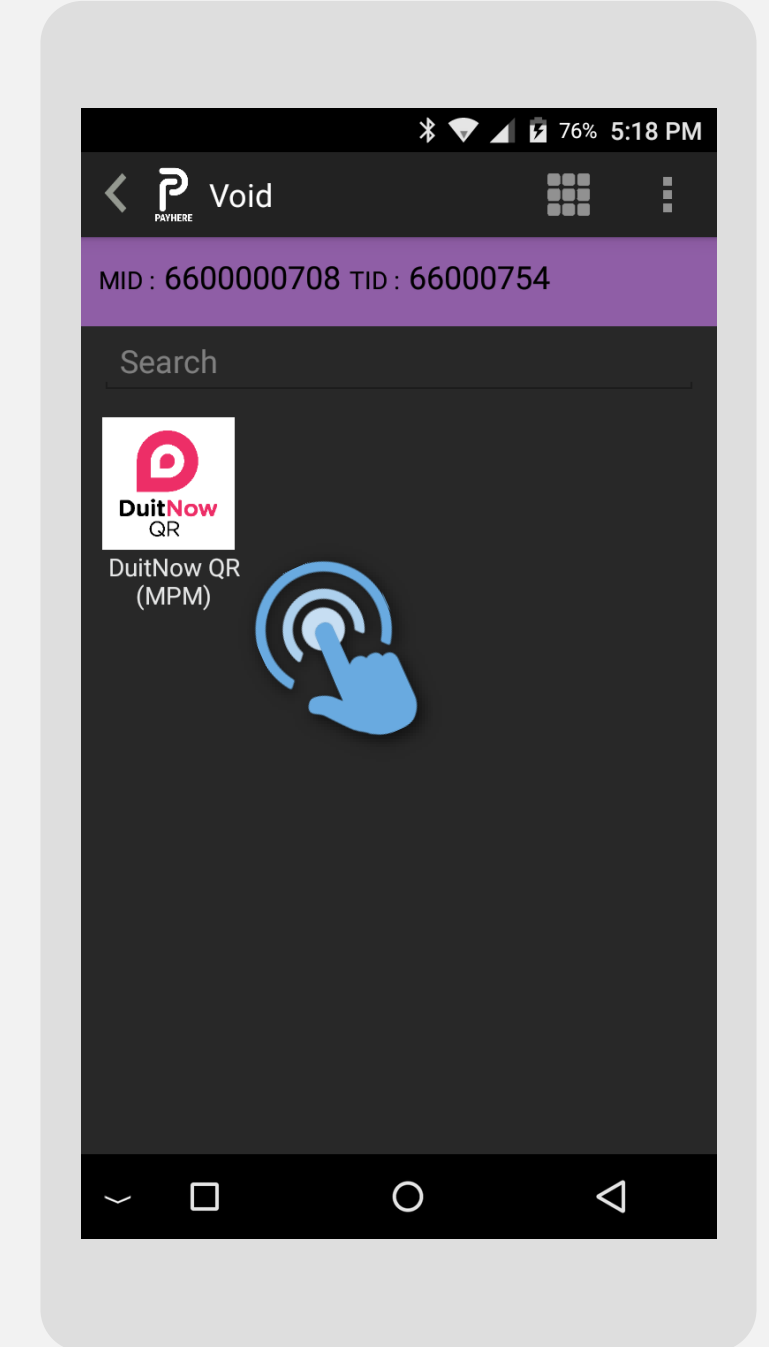
**STEP 2** Press on **Void**



**STEP 3** Key-in Admin Password and press **Confirm**



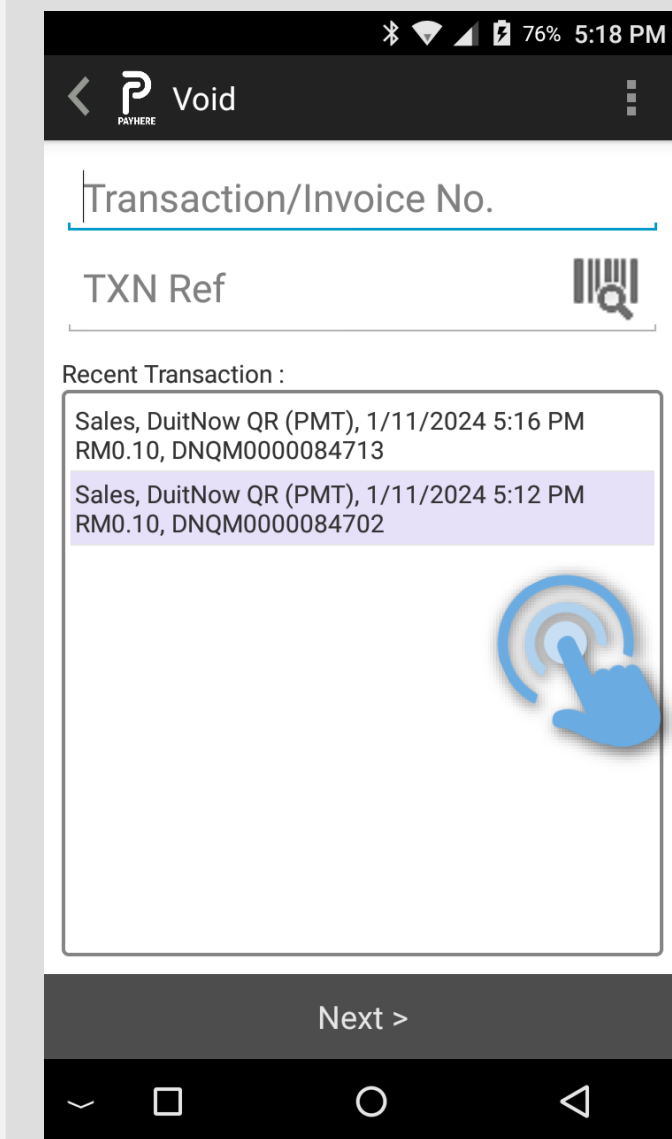
**STEP 4** Press on **DuitNow QR** icon



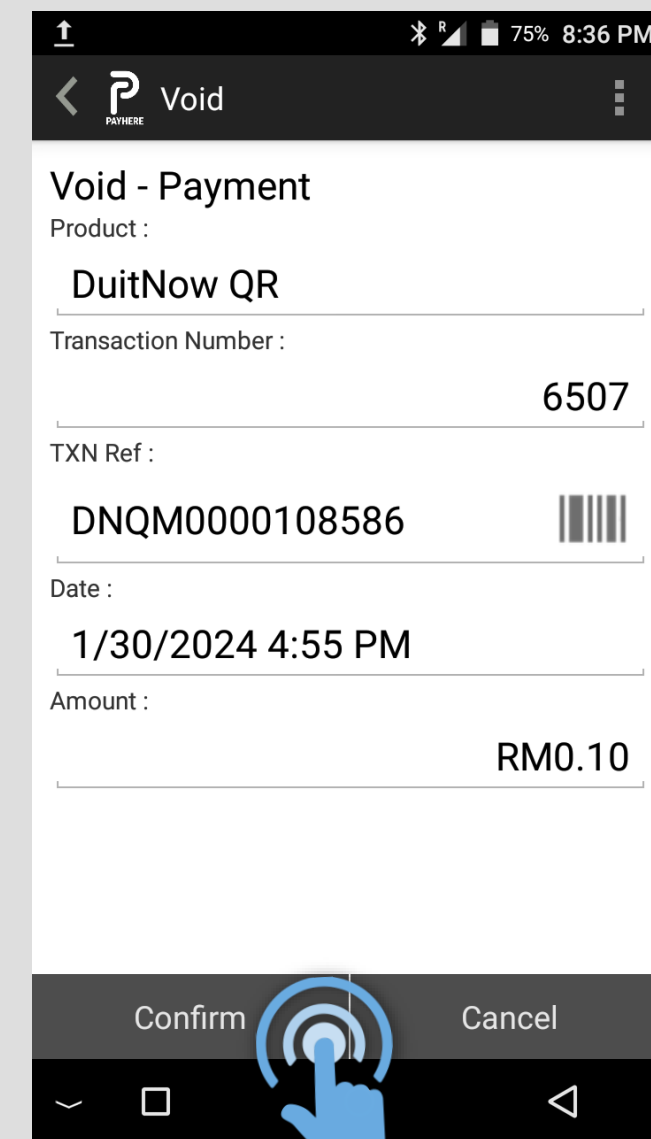
**STEP 5** Press on **DuitNow QR** icon again

# DuitNow QR | Void

Terminal Model: Android N5



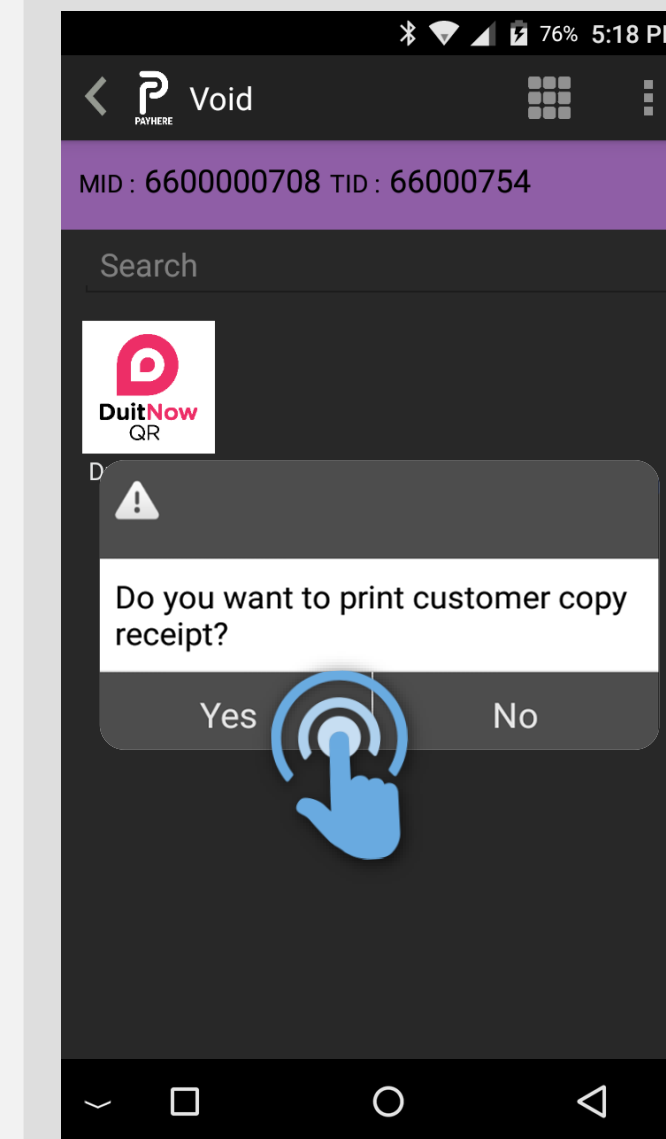
**STEP**  
**6** | Select the sale transaction to void



**STEP**  
**7** | Press **Confirm** to process void



**STEP**  
**8** | Merchant receipt is printed out



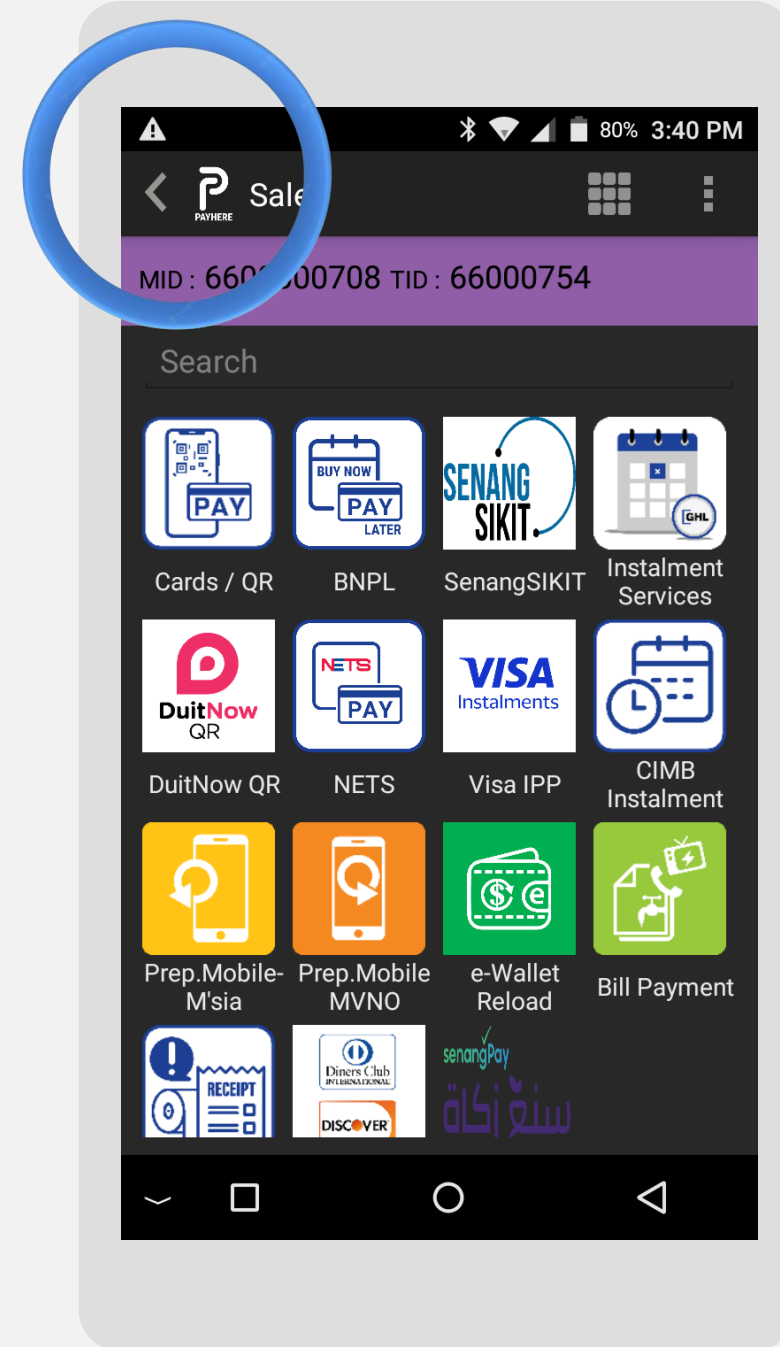
**STEP**  
**9** | Press **Yes** for customer receipt



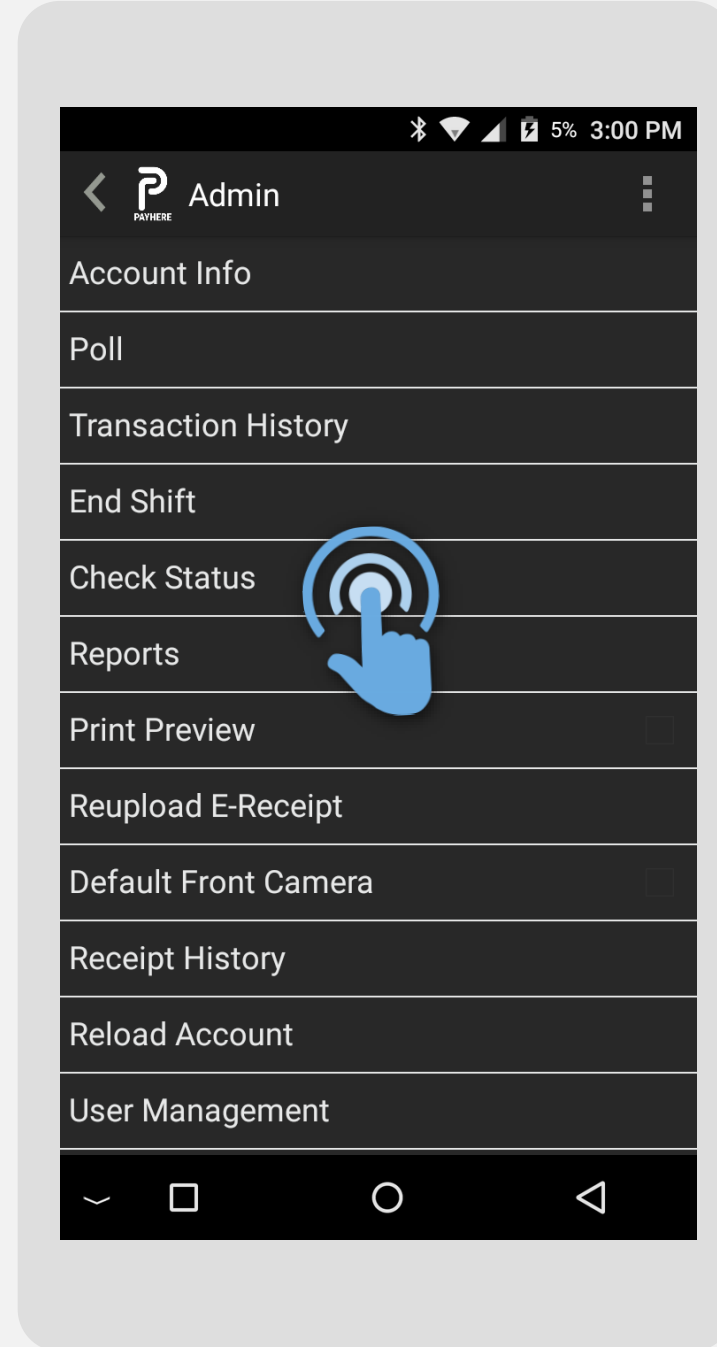
**STEP**  
**10** | Customer receipt is printed out

# DuitNow QR | Query Status

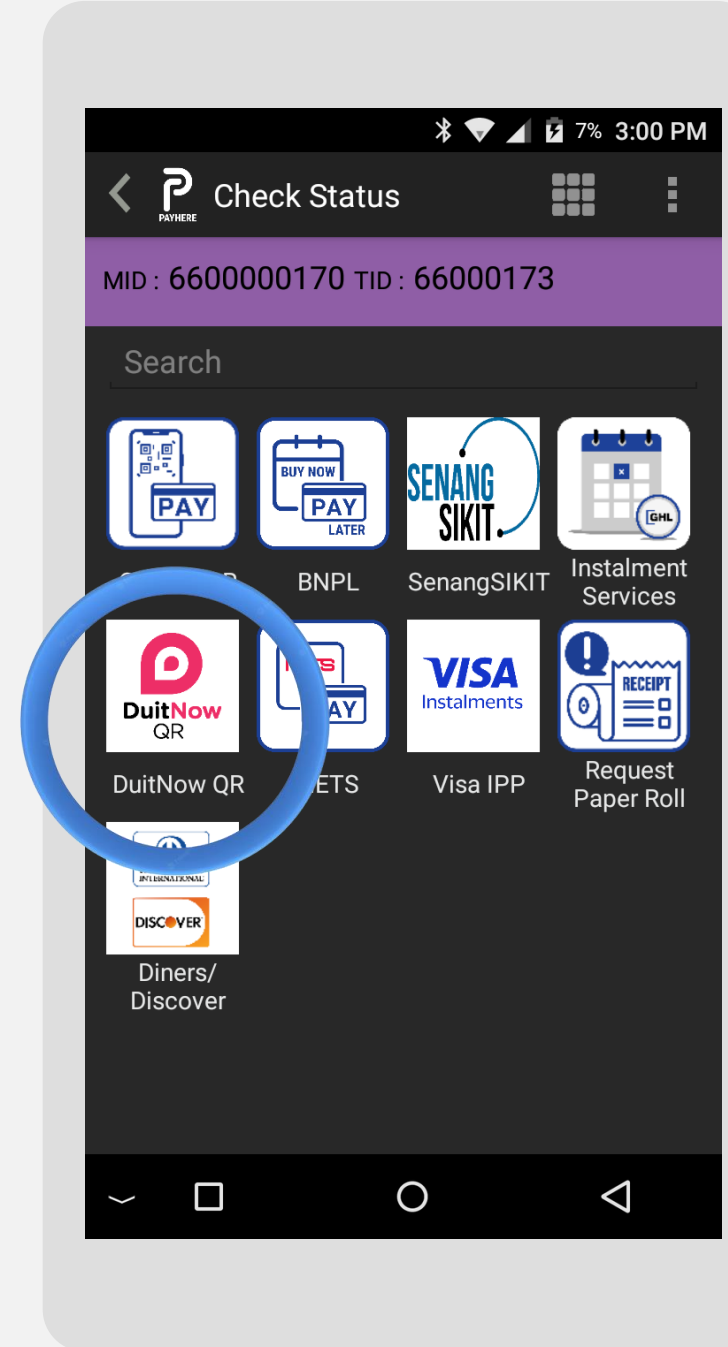
Terminal Model: Android N5



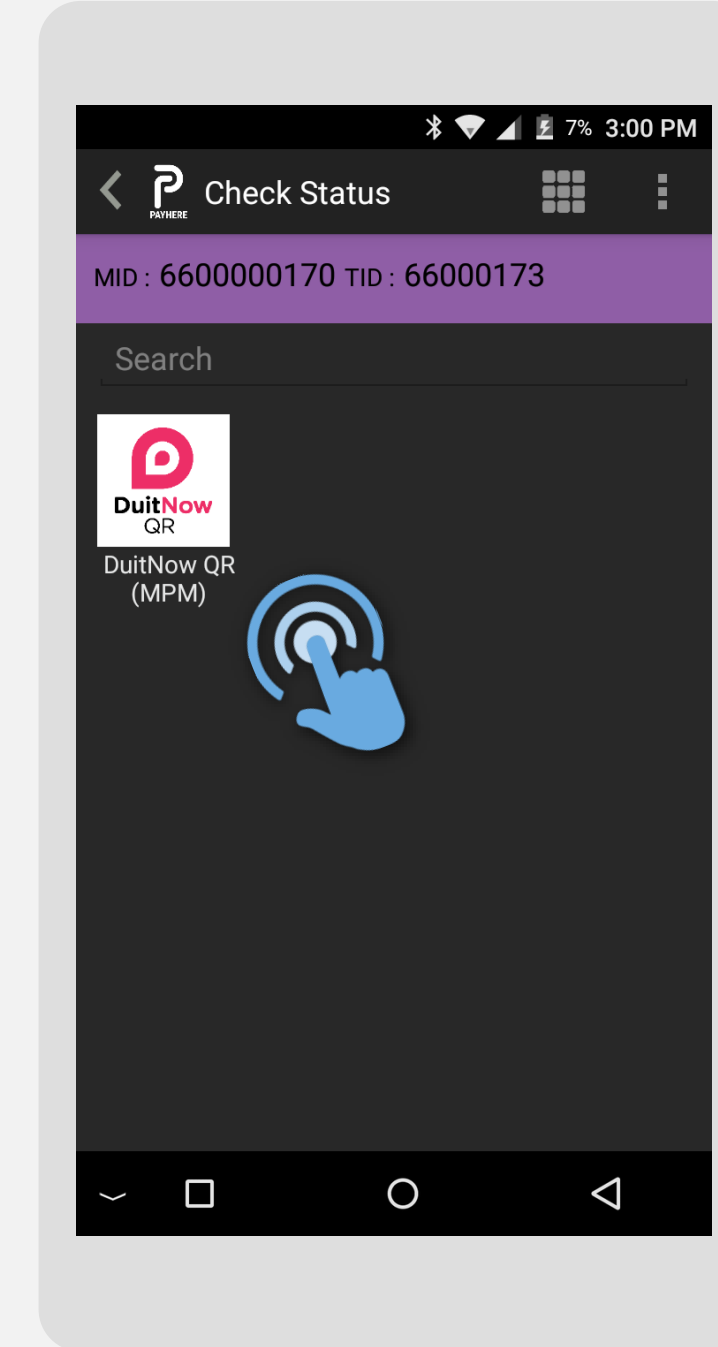
**STEP 1** Press on < icon to open side menu



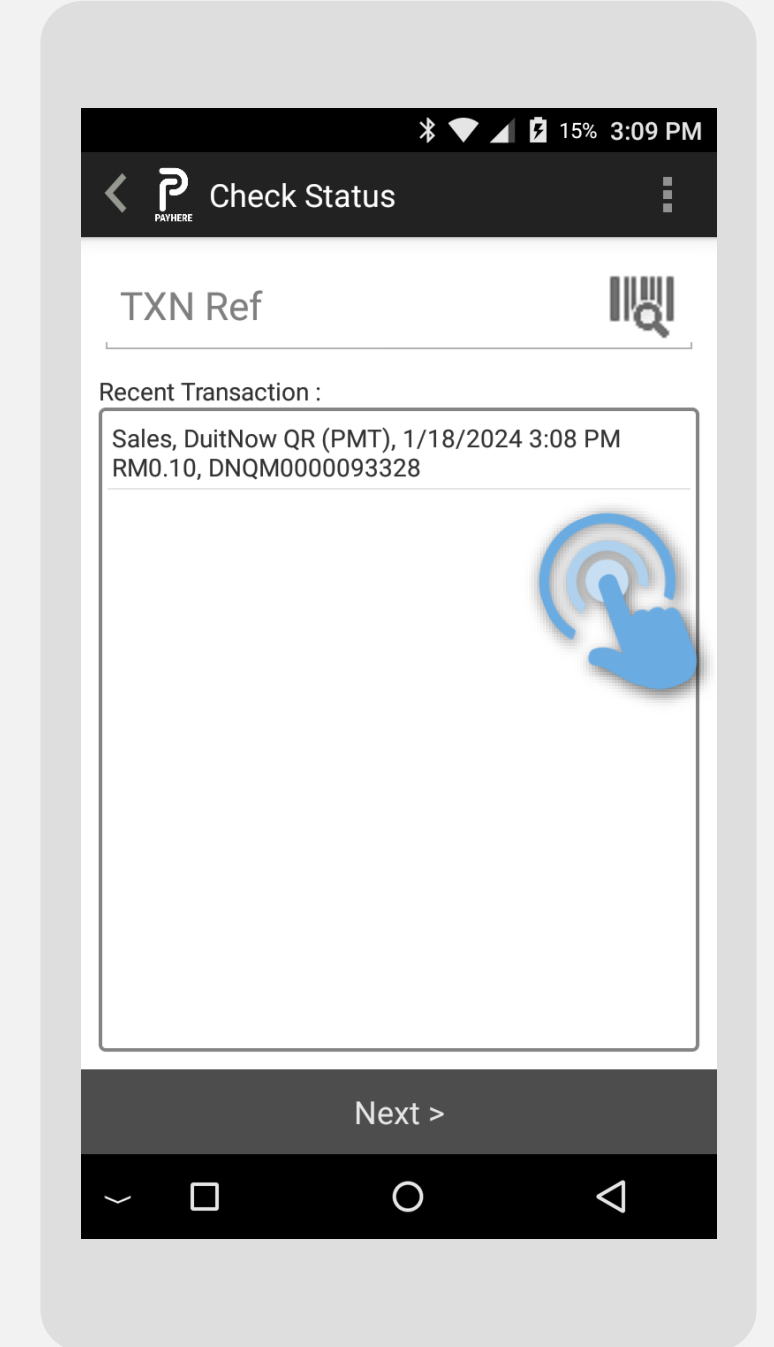
**STEP 2** Select **Check Status**



**STEP 3** Press on **DuitNow QR** icon



**STEP 4** Press **DuitNow QR** icon again

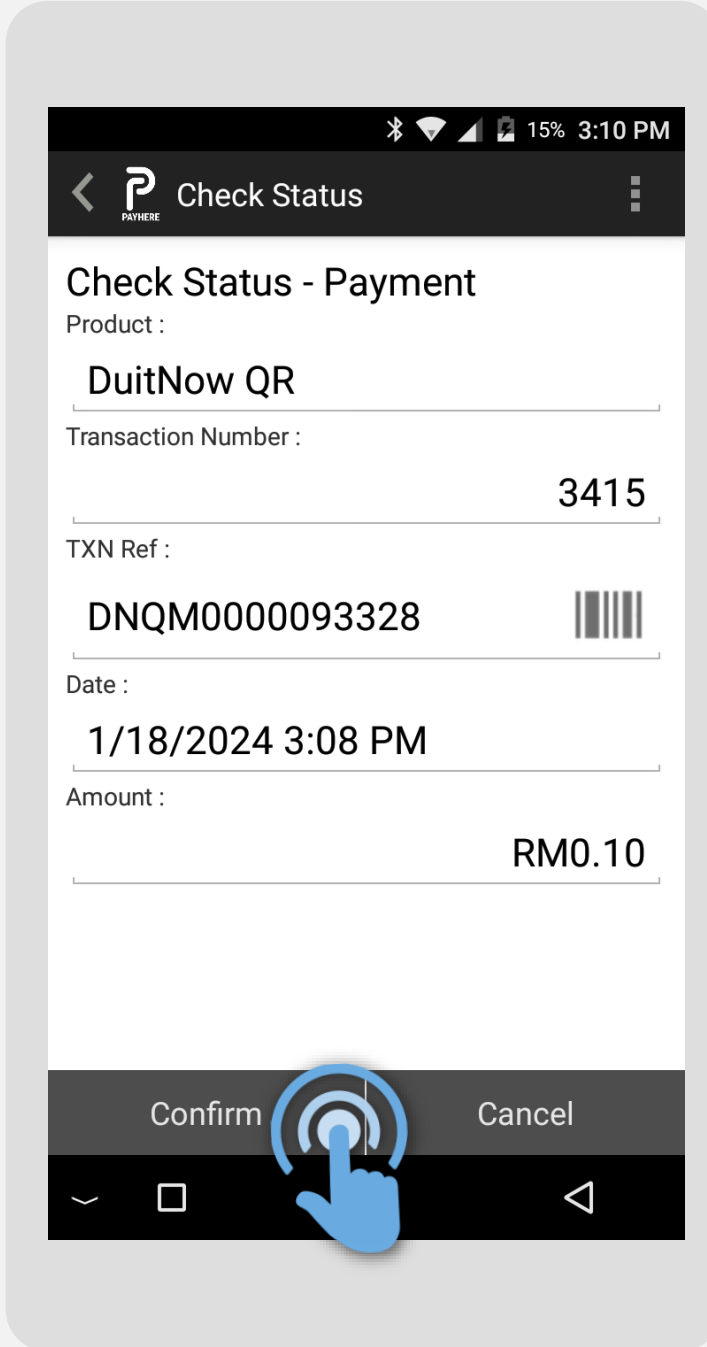


**STEP 5** Select the sale transaction to check status



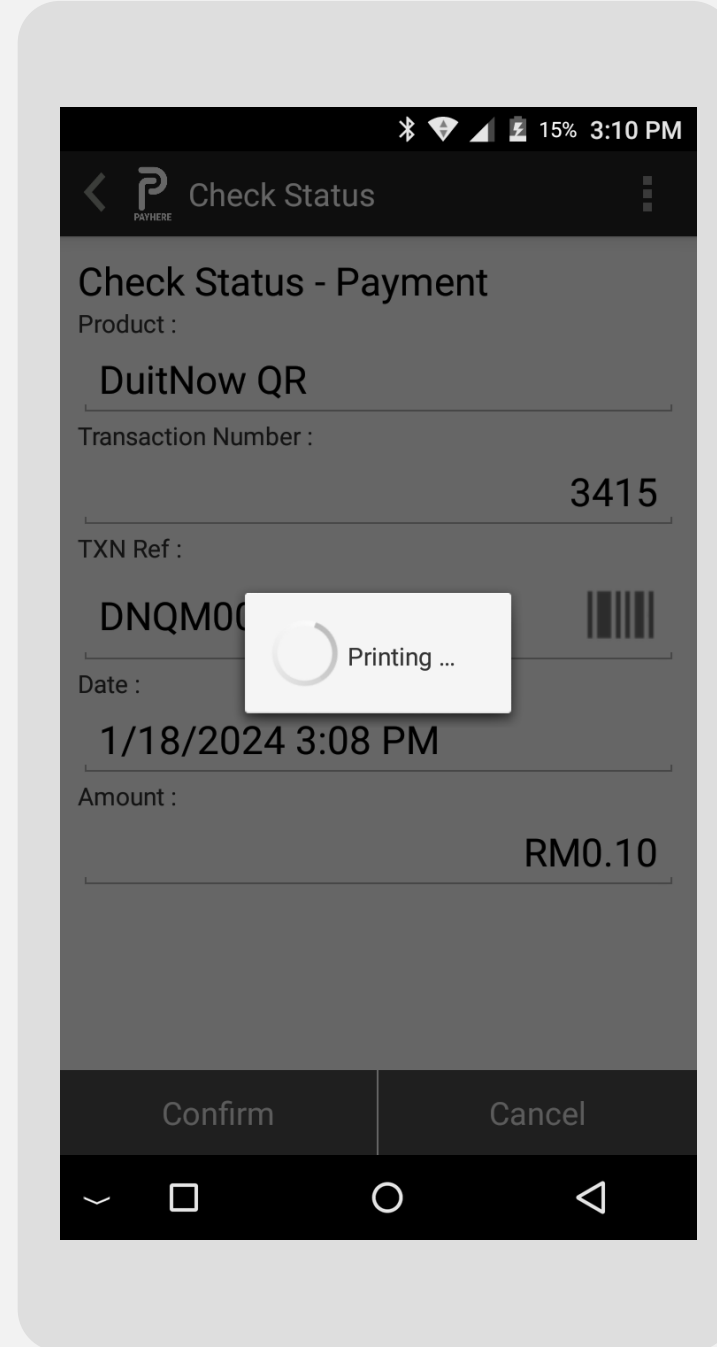
# DuitNow QR | Query Status

Terminal Model: Android N5



**STEP**  
**6**

Press **Confirm** to proceed



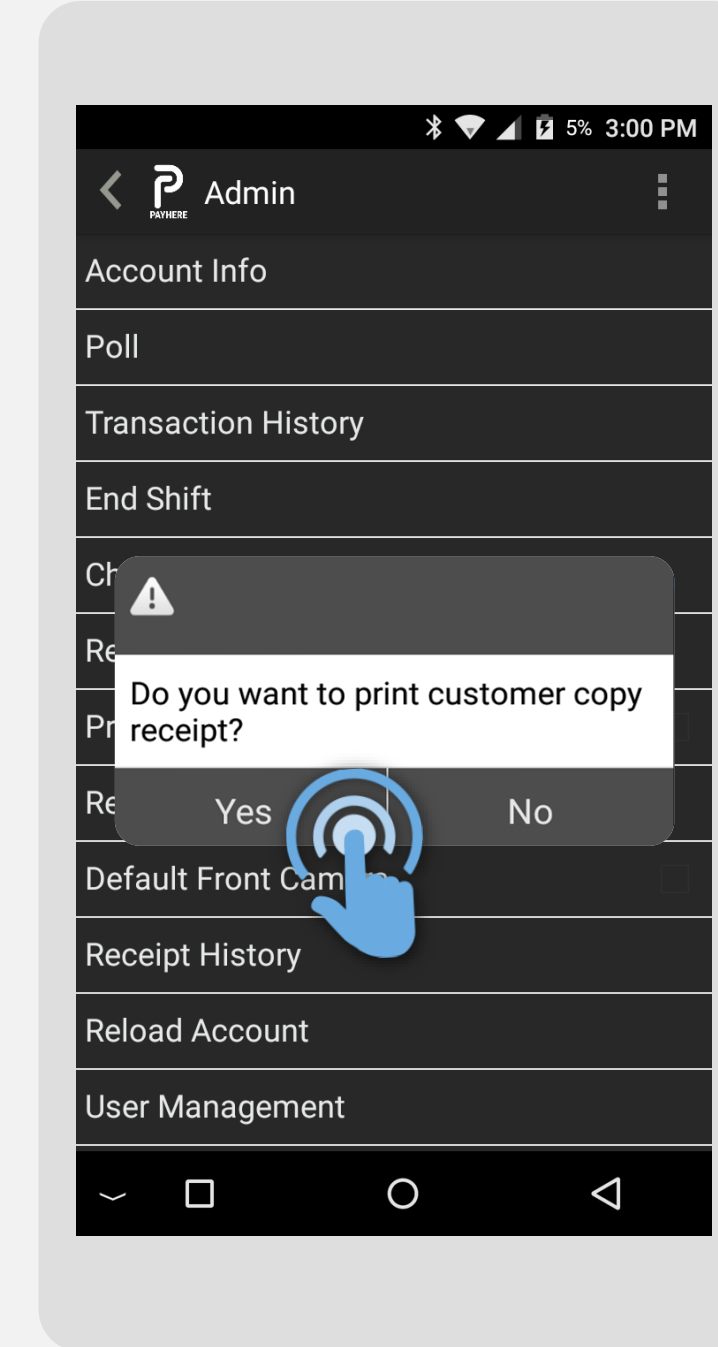
**STEP**  
**7**

Please wait while the terminal processes the sale transaction



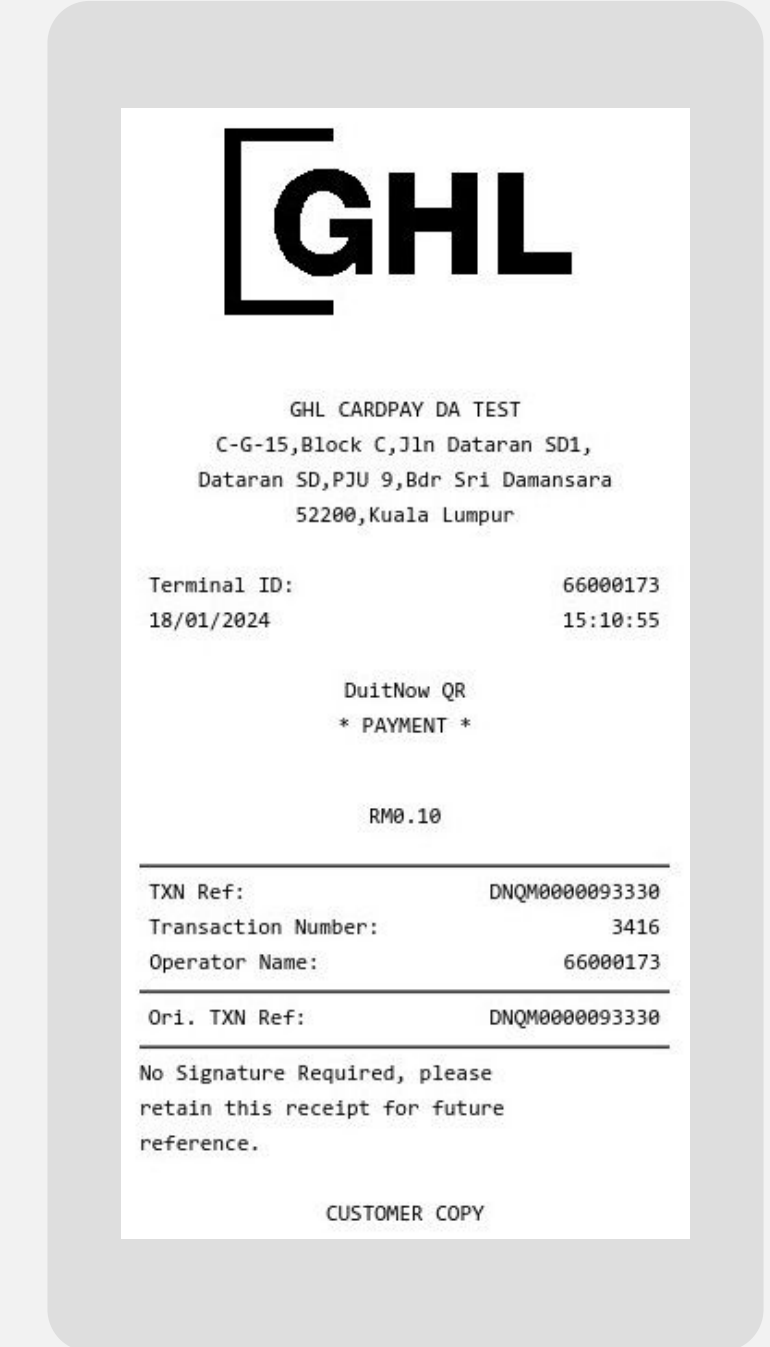
**STEP**  
**8**

Query status for sale transaction is successful with the merchant receipt printed out



**STEP**  
**9**

Press **Yes** for customer receipt



**STEP**  
**10**

Customer receipt is printed out