

Full Redeem			Partial Redeem			Void Redeem			Balance Inquiry		
Terminal Display	User- Action		Terminal Display	User- Action		Terminal Display	User- Action		Terminal Display	User- Action	
Sale + Cash Loyalty Void ↓ Settlement	F1 F2 F3 F4	1. Press 'more' button to go to next menu and press F2 for Loyalty	Sale + Cash Loyalty Void ↓ Settlement	F1 F2 F3 F4	1. Press 'more' button to go to next menu and press F2 for Loyalty	Sale + Cash Loyalty Void ↓ Settlement	F1 F2 F3 F4	1. Press 'more' button to go to next menu and press F3 for Void	Sale + Cash Loyalty Void ↓ Settlement	F1 F2 F3 F4	1. Press 'more' button to go to next menu and press F2 for Loyalty
Loyalty Balance Inquiry Full Redeem Partial Redeem	F1 F2 F3 F4	2. Press F3 for Full Redeem	Loyalty Balance Inquiry Full Redeem Partial Redeem	F1 F2 F3 F4	2. Press F4 for Partial Redeem	Void Host: CLYT Prev Next Slct Exit	F1 F2 F3 F4	3. Press F2 Next until Host CLYT and press F3 to select the host	Loyalty Balance Inquiry Full Redeem Partial Redeem	F1 F2 F3 F4	2. Press F2 for Balance Inquiry
Full Redeem Insert/swipe/Enter Card No:	F1 F2 F3 F4	3. Insert card	Partial Redeem Insert/swipe/Enter Card No:	F1 F2 F3 F4	3. Insert card	Void Merch Password:	F1 F2 F3 F4	4. Key-in Merch Password and press <ENTER>	Balance Inquiry Insert/swipe/Enter Card No:	F1 F2 F3 F4	3. Insert card
Full Redeem Amt: RM 10.00	F1 F2 F3 F4	4. Key-in amount and press <ENTER>	Partial Redeem Amt: RM 10.00	F1 F2 F3 F4	4. Key-in amount and press <ENTER>	Void Trace # :	F1 F2 F3 F4	5. Key-in receipt INV NO and press <ENTER>	Balance Inquiry VISA Card No: XXXXXXXXXXXXXXXXXX Exp Dt(MM/YY) : XX/XX Receiving ...	F1 F2 F3 F4	4. Communicating with host for processing
Sale RM 10.00 Enter PIN	F1 F2 F3 F4	5. Cardholder to key in PIN and press ENTER	Sale RM 10.00 Enter PIN	F1 F2 F3 F4	5. Cardholder to key in PIN and press ENTER	Void VISA Full Redeem XXXXXXXXXXXXXXXXXX RM 10.00 Enter to Confirm	F1 F2 F3 F4	6. Press F3 to select	Balance Inquiry Approved Printing..	F1 F2 F3 F4	5. Transaction approved with receipt printed out. Tear receipt and return card to customer
Full Redeem Card No: XXXXXXXXXXXXXXXXXX Exp Dt(MM/YY) : XX/XX Receiving ...	F1 F2 F3 F4	6. Communicating with host for processing	Partial Redeem Card No: XXXXXXXXXXXXXXXXXX Exp Dt(MM/YY) : XX/XX Receiving ...	F1 F2 F3 F4	6. Communicating with host for processing	Void VISA Full Redeem XXXXXXXXXXXXXXXXXX RM 10.00 Enter to Confirm	F1 F2 F3 F4	7. Re-confirm transaction and press <ENTER>			
Full Redeem Transaction Approved Printing..	F1 F2 F3 F4	7. Transaction approved with receipt printed out.	Partial Redeem Transaction Approved Printing..	F1 F2 F3 F4	7. Transaction approved with receipt printed out.	Void Redeem RM10.00 Correct?	F1 F2 F3 F4	8. Re-confirm transaction and press <ENTER>			
Full Redeem Yes No Print Cust Copy	F1 F2 F3 F4	8. Select F1 Yes to print customer copy	Partial Redeem Yes No Print Cust Copy	F1 F2 F3 F4	8. Select F1 Yes to print customer copy	Transaction Approved	F1 F2 F3 F4	10. Transaction approved with receipt printed out. Tear receipt & obtain cardholder's signature			
Printing...	F1 F2 F3 F4	9. Printing. Tear receipt and return card to customer	Printing...	F1 F2 F3 F4	9. Printing. Tear receipt and return card to customer	Void Print Cust Copy Yes No	F1 F2 F3 F4	11. Select F1 Yes to print customer copy			