



# TERMINAL USER GUIDE

## Refund Transaction

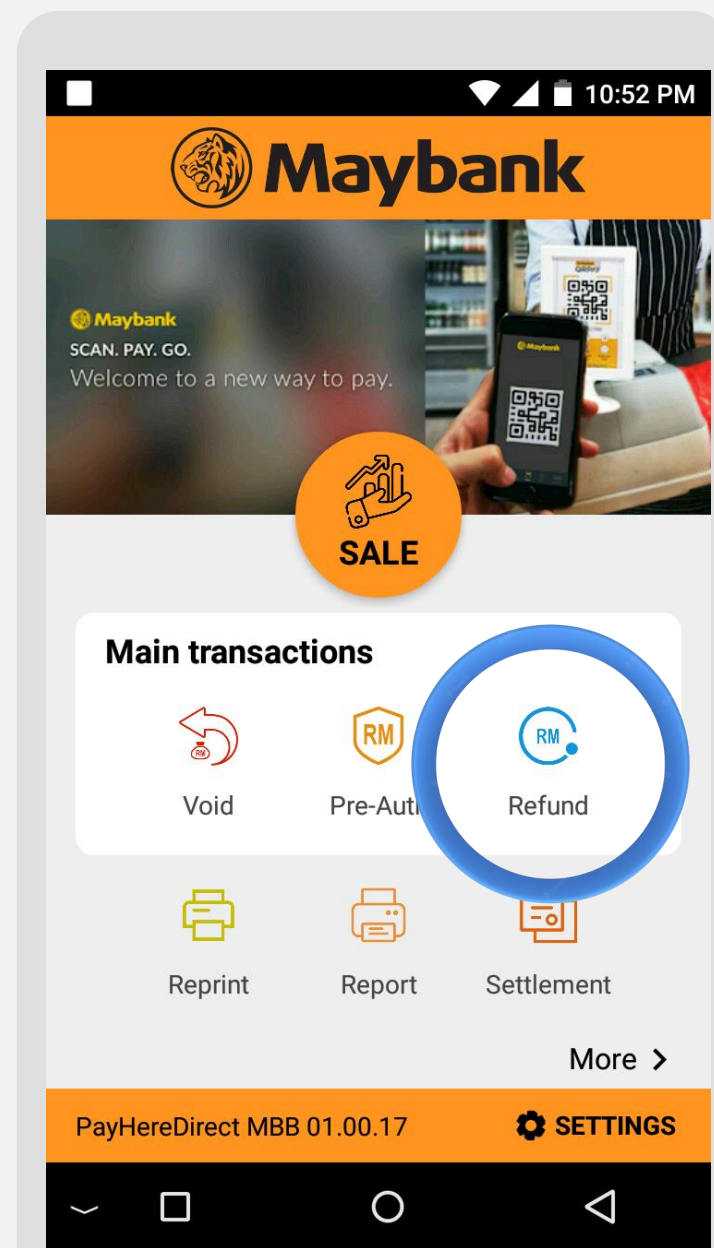
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**Terminal Model: Android N5**

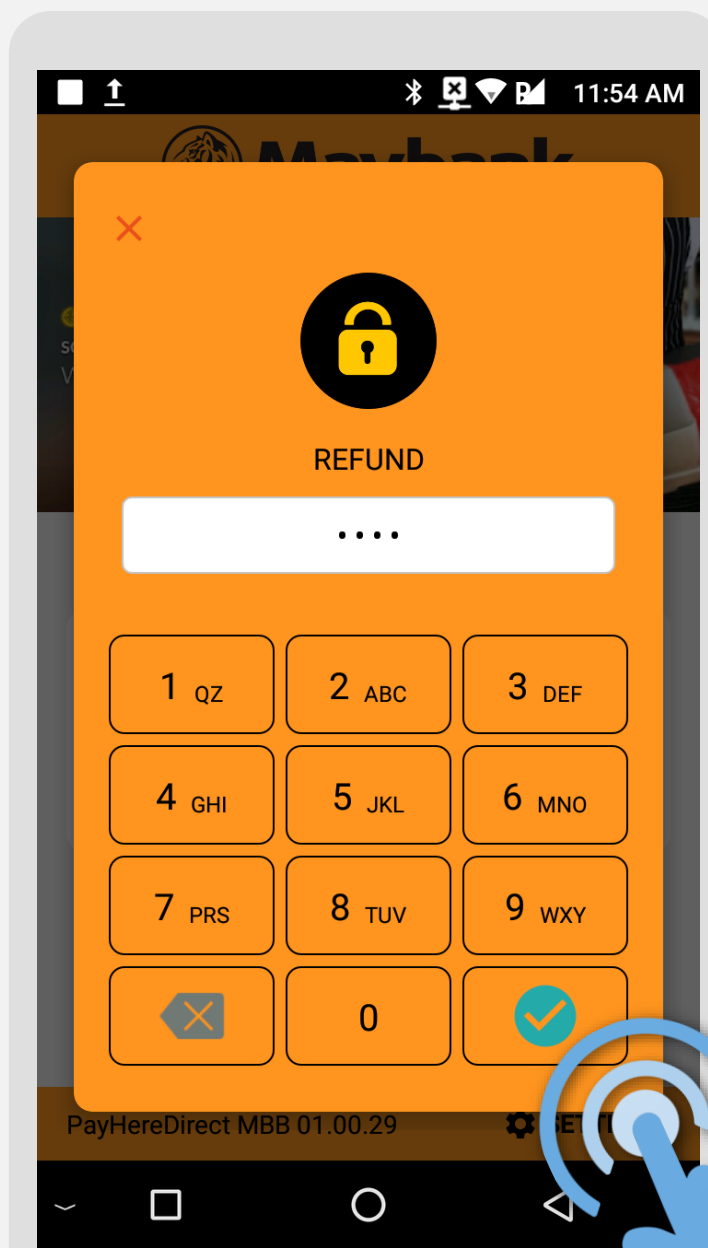


# Refund Transaction

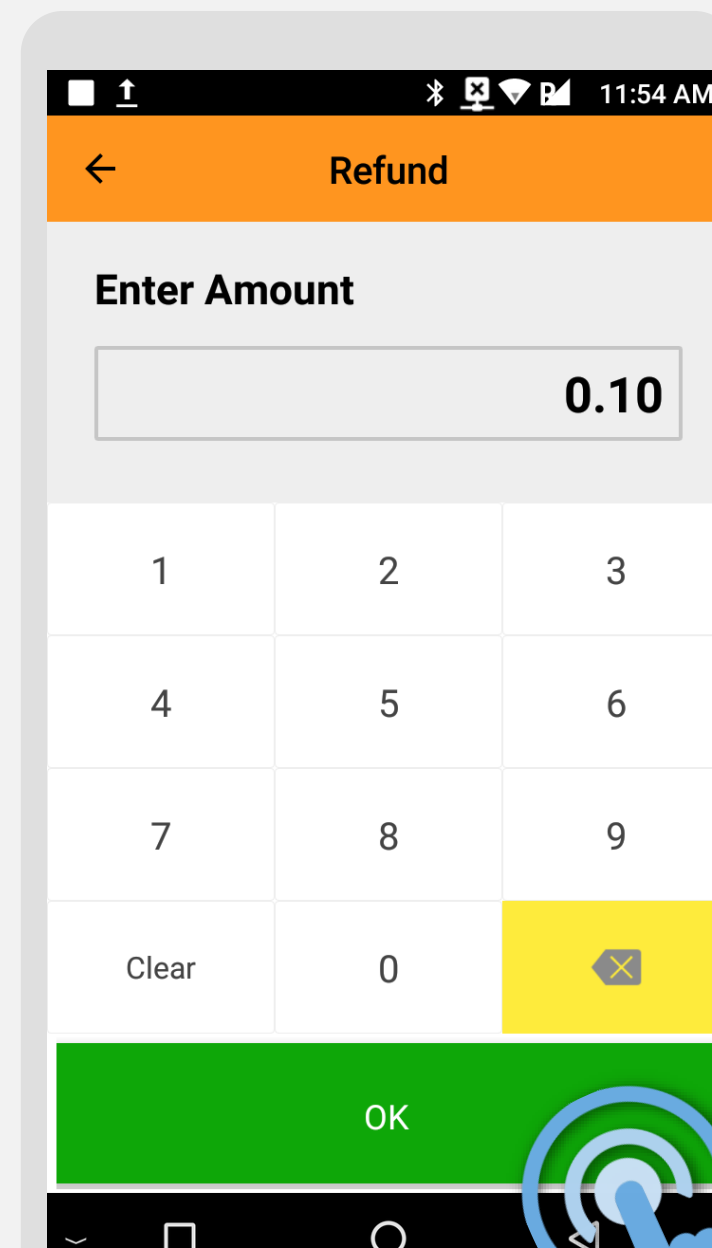
Terminal Model: Android N5



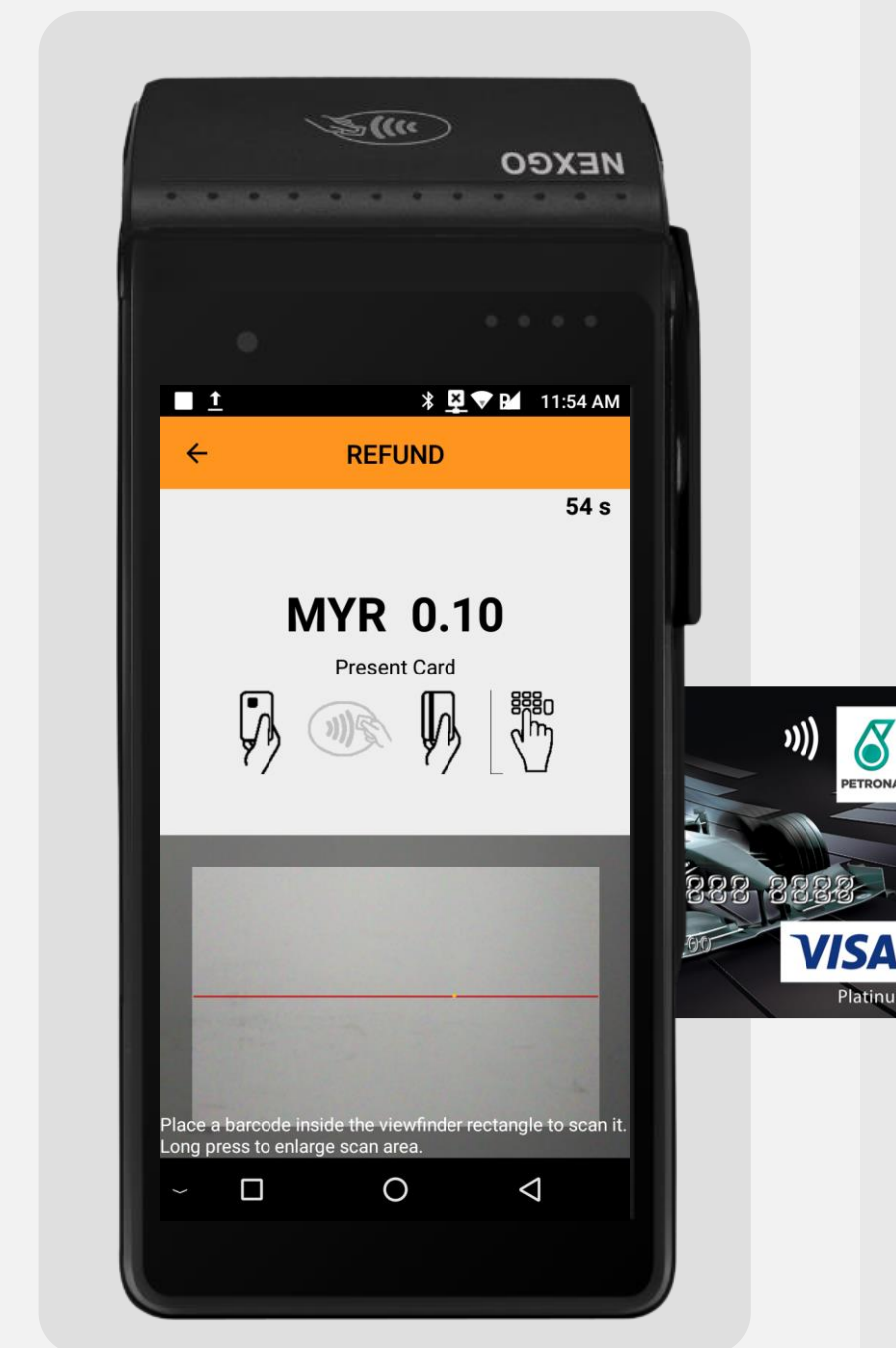
**STEP 1** Press on **Refund** icon



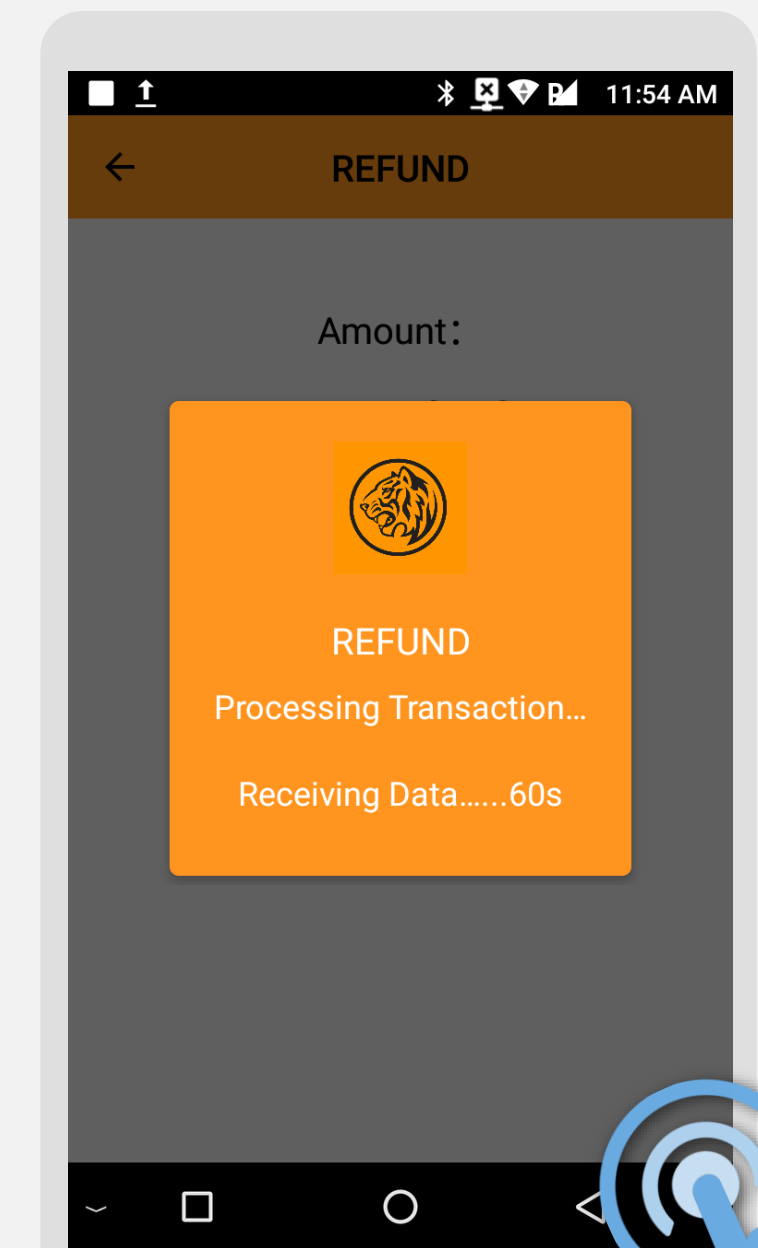
**STEP 2** Key in Refund password (Use default password 0000) and press ✓



**STEP 3** Key in sale amount & press **OK**



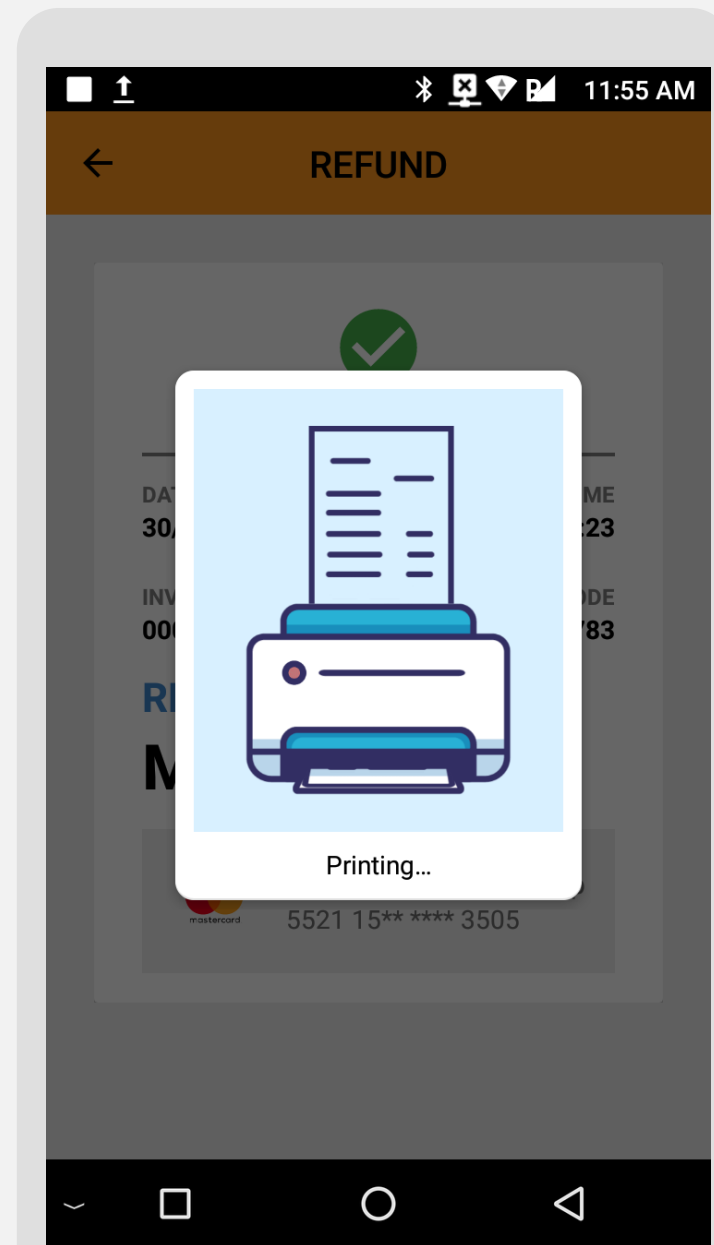
**STEP 4** Insert customer's card to proceed



**STEP 5** Please wait while transaction is processing

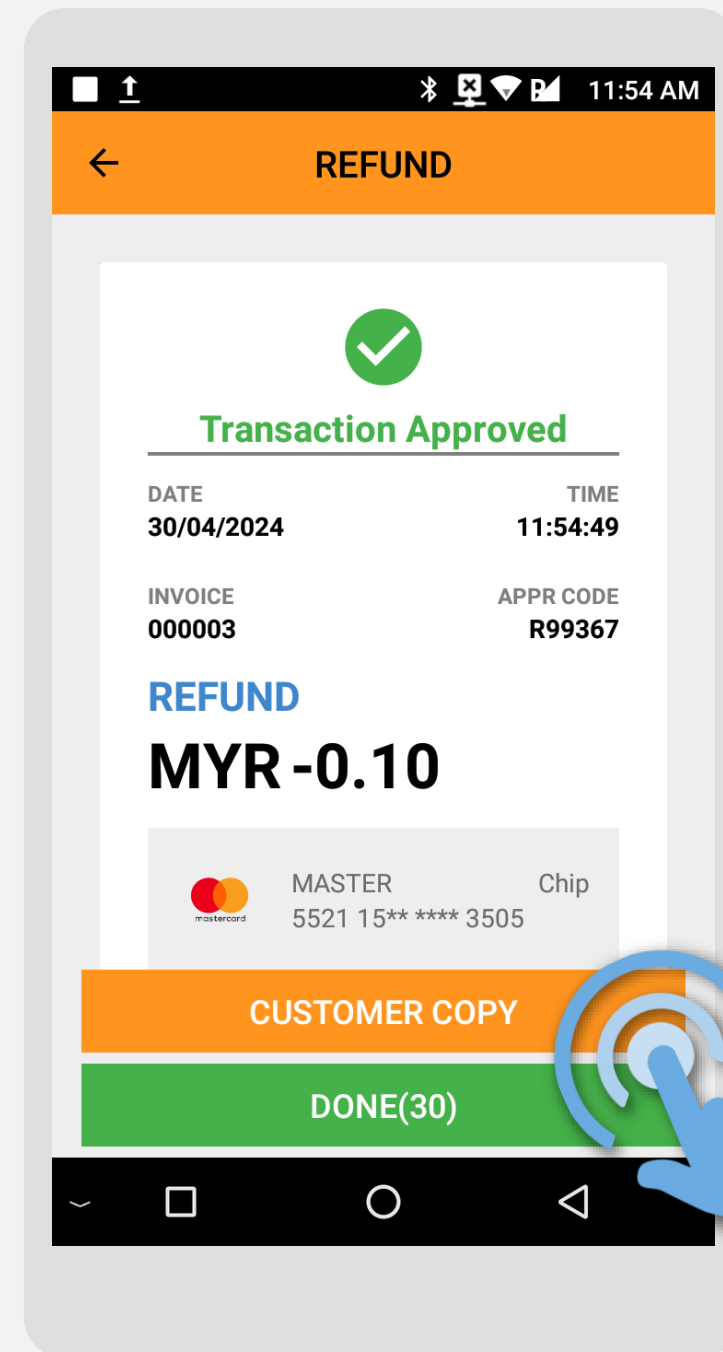
# Refund Transaction

Terminal Model: Android N5



STEP  
**6**

Process is successful with merchant receipts printed out



STEP  
**7**

Press **Customer Copy** to print the customer copy receipt