



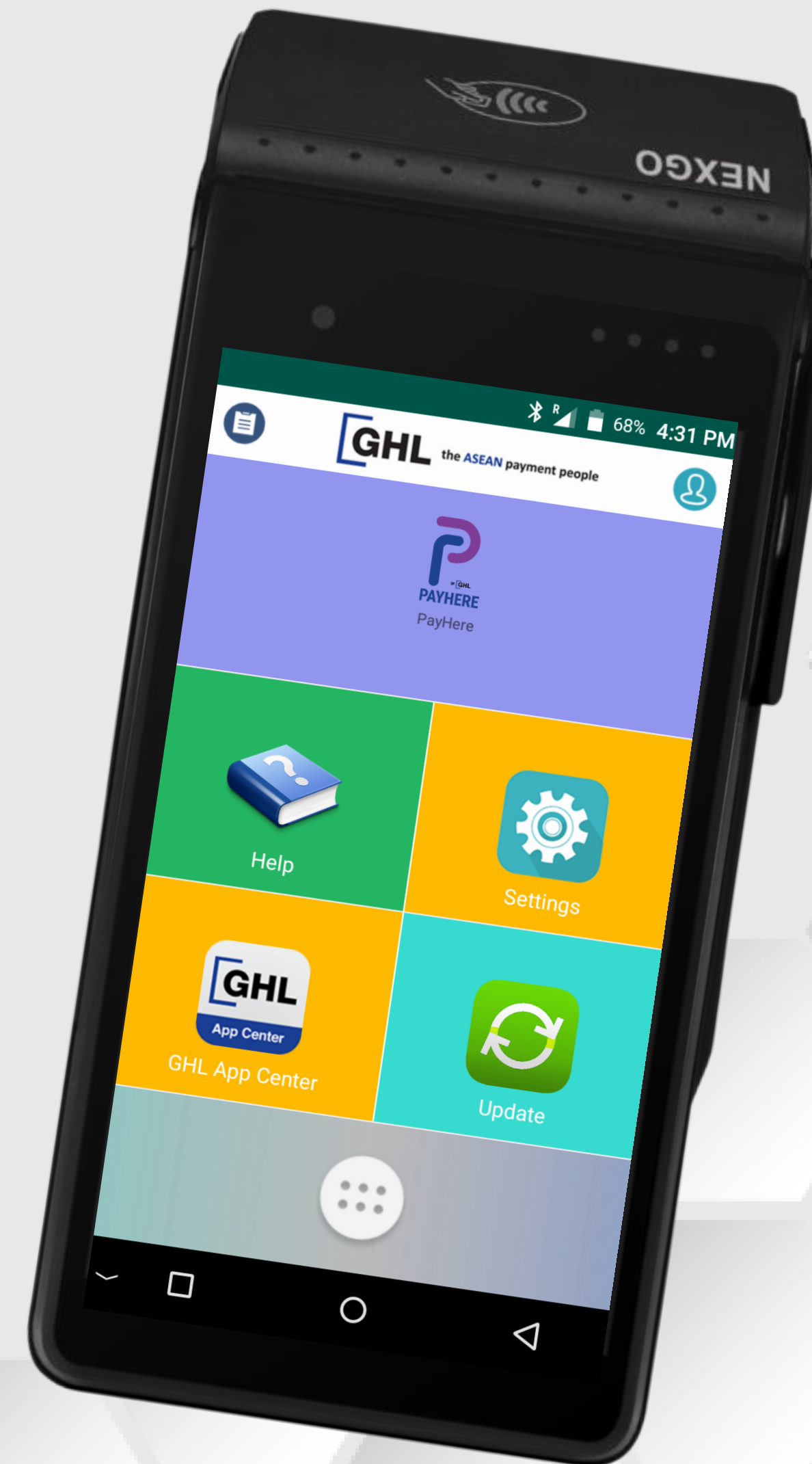
# TERMINAL USER GUIDE

Void | Digital Receipt

Terminal Model: Android N5

Payhere App Version: 1.15.2

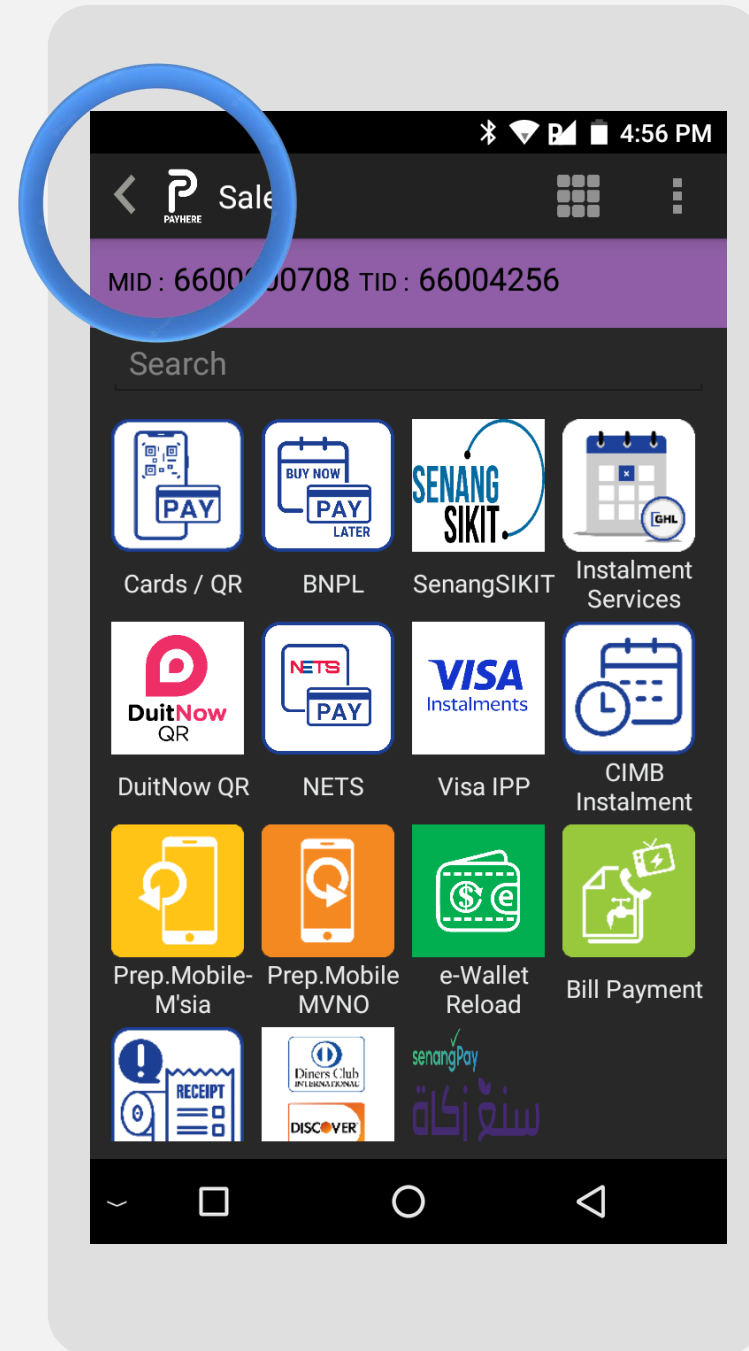
Property of GHL Systems Berhad



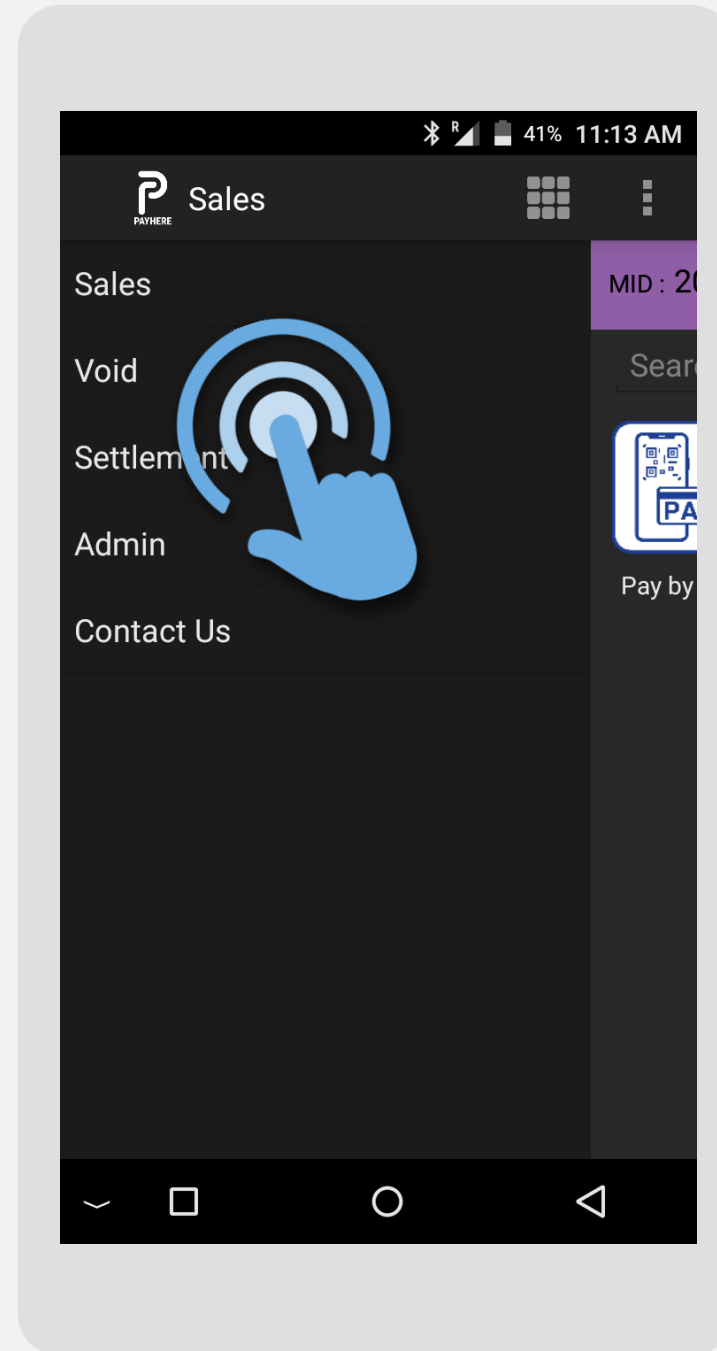
# Void | Digital Receipt

Terminal Model: Android N5

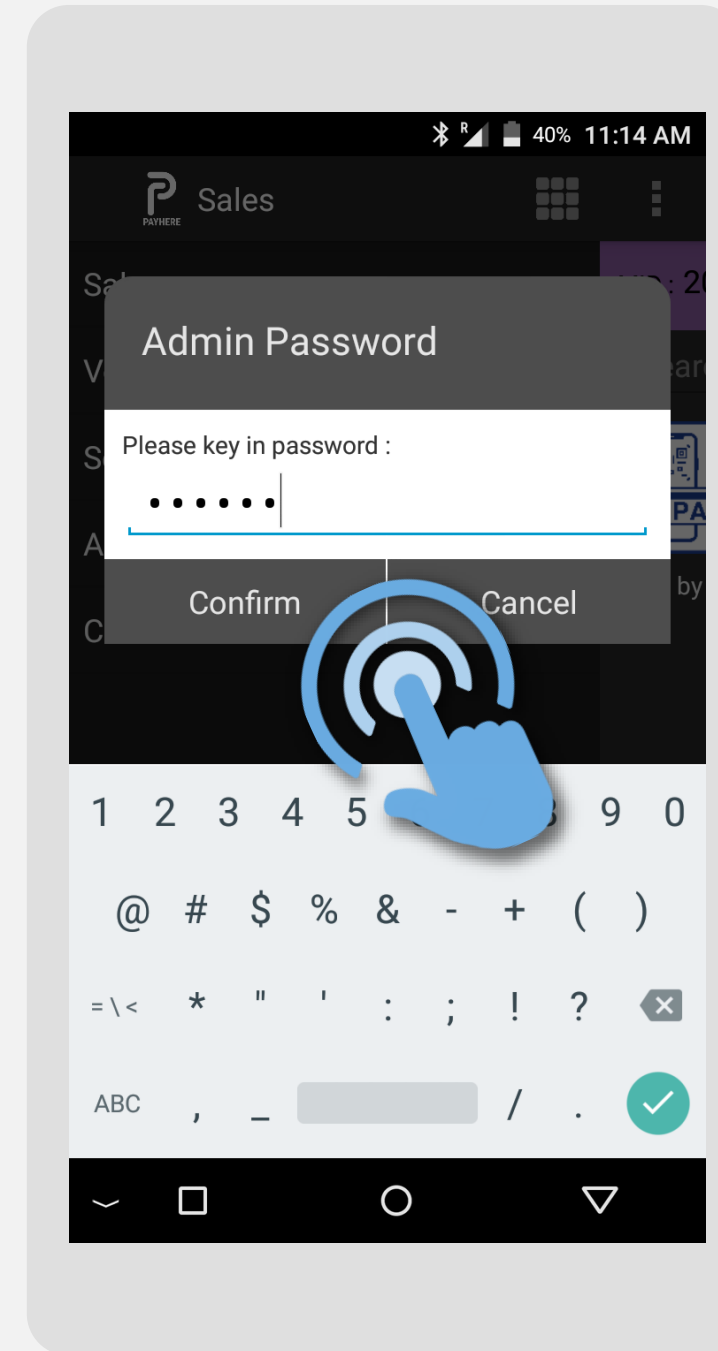
Payhere Version: 1.15.2



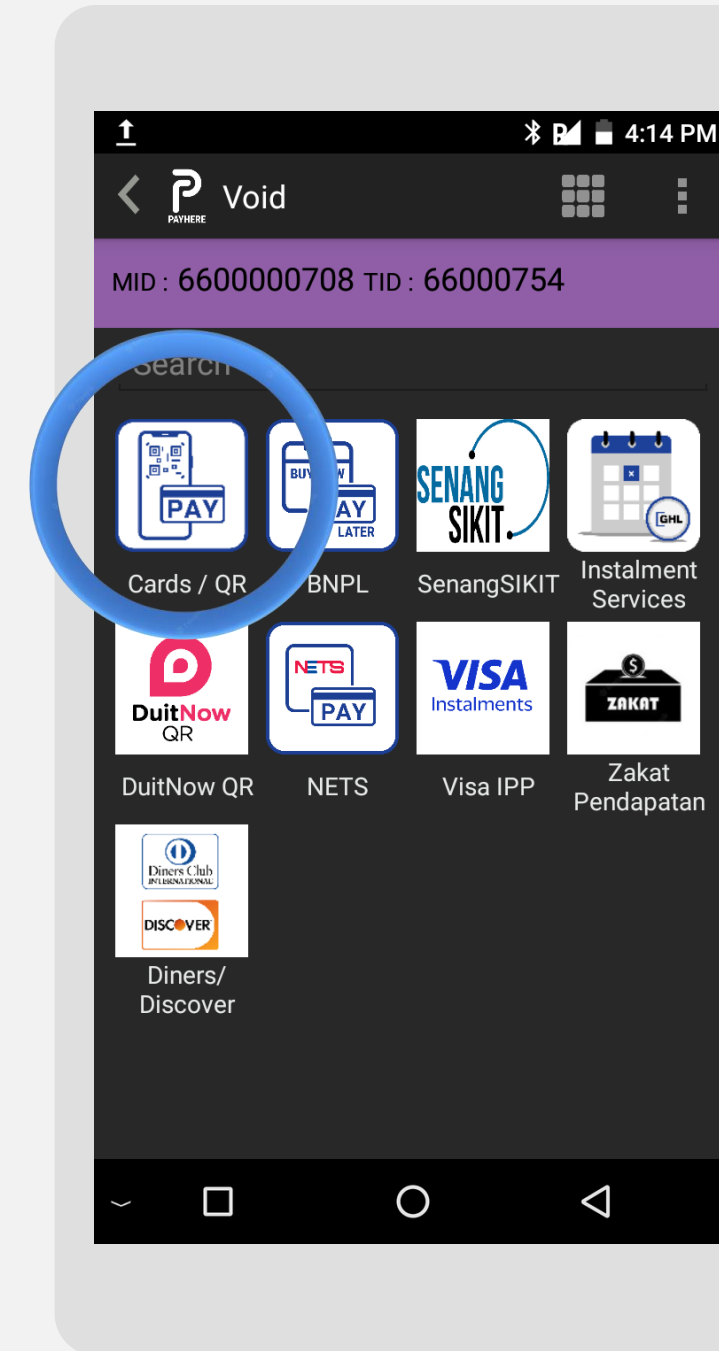
**STEP 1** Press on '<' icon



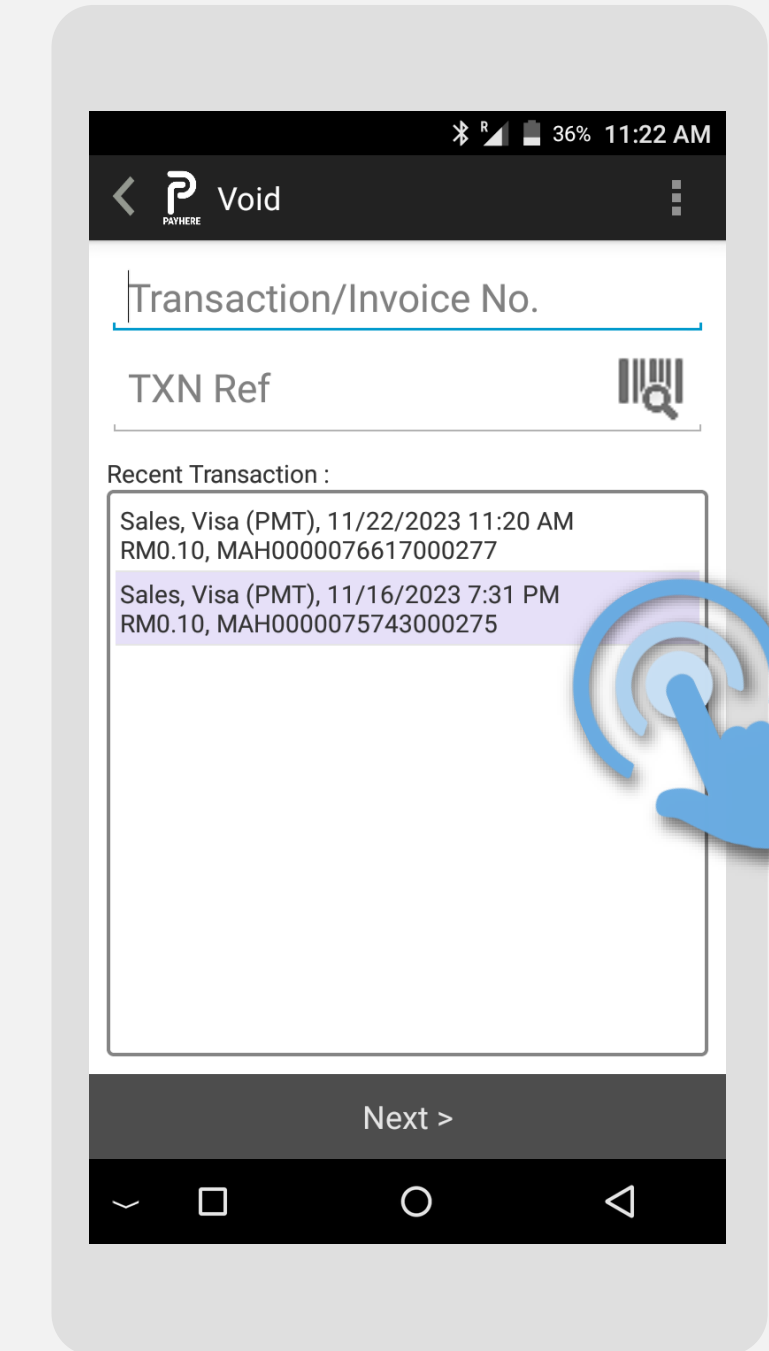
**STEP 2** Press 'Void'



**STEP 3** Key-in Admin Password and press 'Confirm'



**STEP 4** Press on 'Card/QR' icon

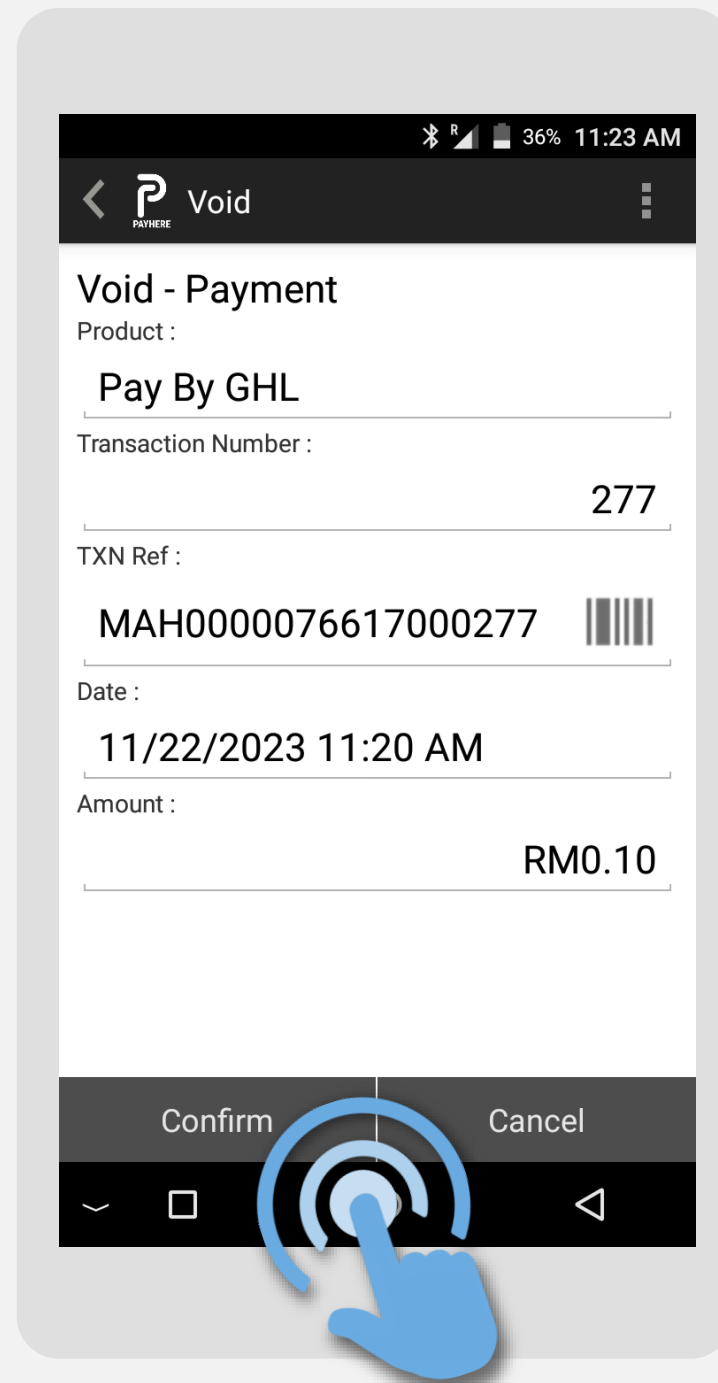


**STEP 5** Select the sale transaction to void

# Void | Digital Receipt

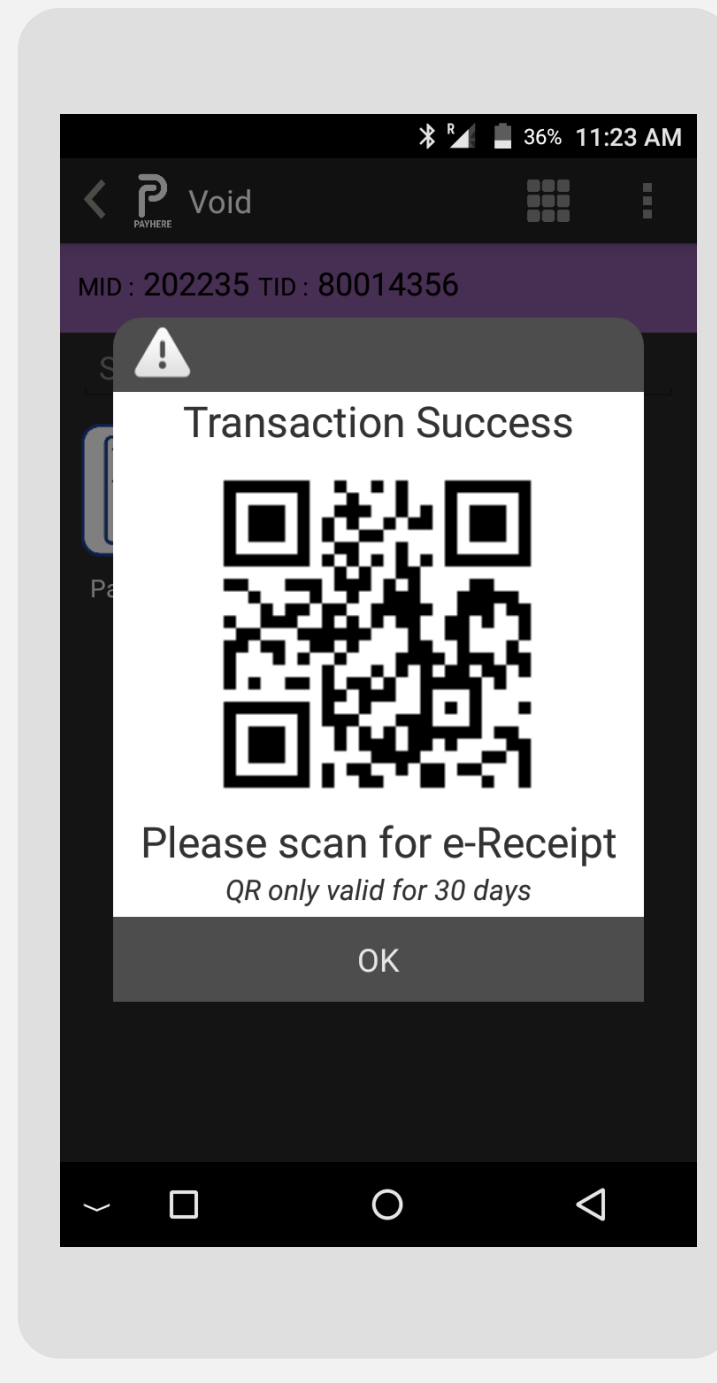
Terminal Model: Android N5

Payhere Version: 1.15.2



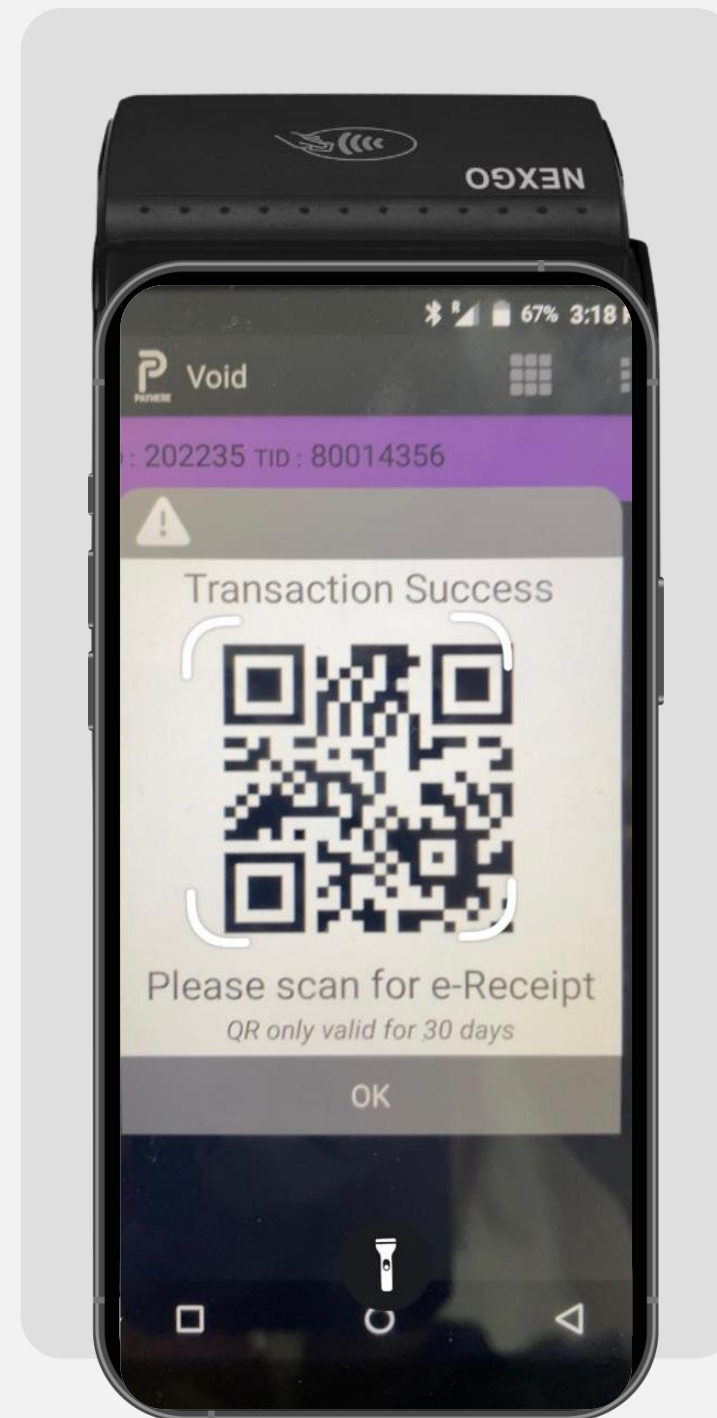
**STEP**  
**6**

Press 'Confirm' to process void



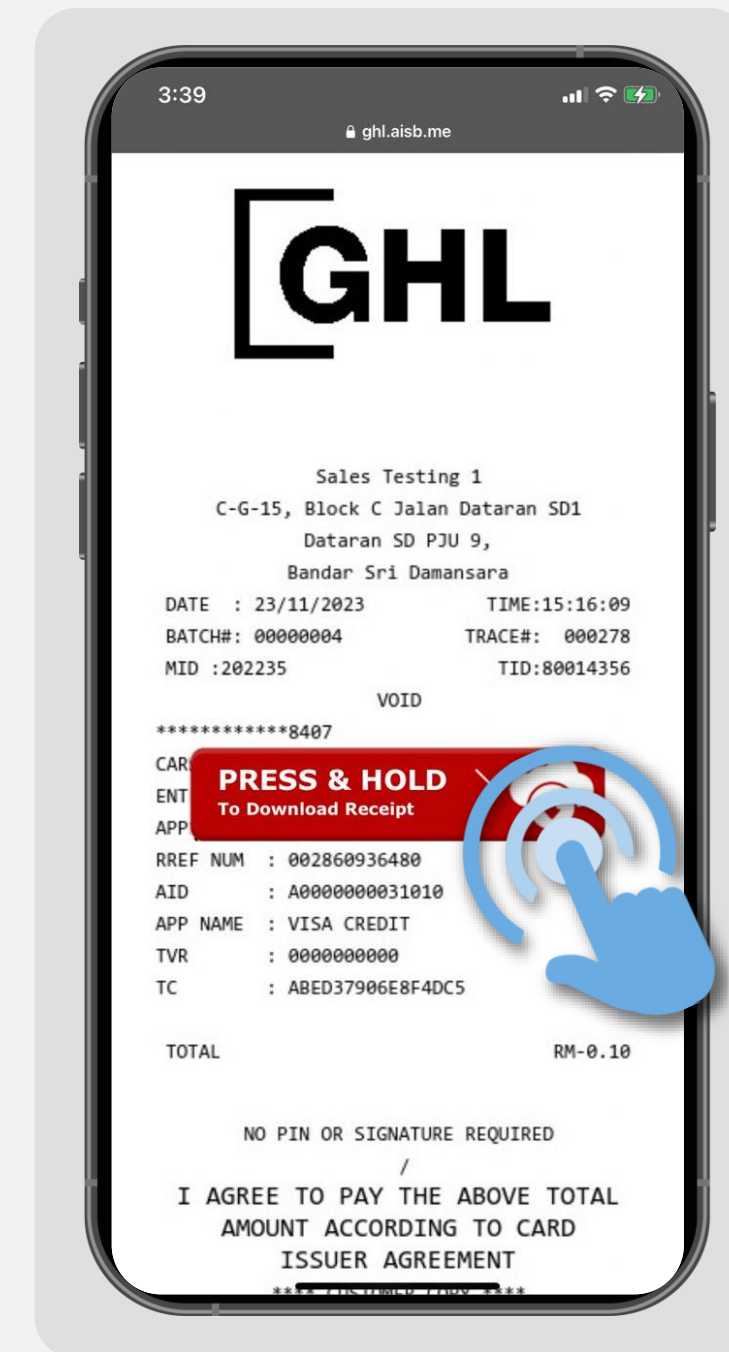
**STEP**  
**7**

Once void is successful, terminal screen displays the QR code for customer to scan & download the e-receipt



**STEP**  
**8**

Customer scans the QR code using phone's camera app or a QR code scanning app



**STEP**  
**9**

Touch 'PRESS & HOLD' on phone screen to download the e-receipt



**STEP**  
**10**

Download is successful when phone screen displays the e-receipt