## CIMB BANK

## GHL

## **DCC Transaction Procedures**

Quick Referrence Guide Model: Engage V200t

SALE (DCC)		VOID (DCC)		SETTLEMENT (DCC)	
Terminal Display	<b>User-</b> Action	Terminal Display	<b>User-</b> Action	Terminal Display	<b>User-</b> Action
MAIN MENU 1. SALES 2. VOID 3. SETTLEMENT	Press <enter> Button for MENU 1. Select 1. Sales and press <enter></enter></enter>	1. SALES 2. VOID 3. SETTLEMENT	1. Press 2. VOID and press <enter></enter>	1. SALES 2. VOID 3. SETTLEMENT	1. Press 3. SETTLEMENT and press <enter></enter>
SALE Enter Amount : RM 0.00	2. Key-in Amount and press <enter></enter>	7. DCC 8. eWALLET	2. Scroll down to Select 7. DCC and press <enter></enter>	SETTLE ALL HOSTS?	2. YES or NO If Select NO
DCC RATE LOOKUP SALE RM 3.00 PRESENT CARD	3. Insert Card	Enter Password	3. Enter 4 Digit merchant password	7. DCC 8. eWALLET	3. Scroll down to Select 7. DCC and press <enter></enter>
DCC RATE LOOKUP FX RATE 2.891459 2.891459 2.891459 SGD 1.04	4.FX Quote slip will be printed. Select 2 SGD for S. Dollar Charge and press <enter></enter>	Enter Trace No:	4. Key-in Trace# No and press <enter></enter>	Enter Password	4. Enter 4 Digit merchant password
SALE SGD 1.04 Enter PIN	5. Enter 6 Digit Card Pin (If any)	Trace # : 000009 16 JAN 2019 13.09.56 SALE 552115XXXXX5757 SGD: 1.04	5. Press <enter></enter>	DCC SALE: SGD 1.04 REFUND: SGD 0.00 TOTAL: SGD 1.04 TOTAL: SGD 1.04 TOTAL TXN COUNT: 1	5. Press <enter></enter>
SALE CONNECTING HOST 1 EMV Processing	6. Connecting to host Transaction Approved With Receipt Print Out	CONNECTING HOST 1 EMV Processing Approved	6. Connecting to host Transaction Approved With Receipt Print Out	CONNECTING HOST 1 EMV Processing Approved	6. Receiving EMV Processing Settlement Successful
Printing receipt	7. Print merchant & customer copy. Tear receipt, obtain signature on merchant copy & return card to customer	Printing receipt	7. Print merchant & customer copy. Tear receipt, obtain signature on merchant copy & return card to customer	Printing receipt	7. Tear settlement slip