Maybank | GHL

ORS Transaction Procedures

POINTS INQUIRY

Maybank
Press ENTER button for MENU

1. Press **<ENTER>** key to access main menu

MAIN MENU
4.ORS MENU
5.eWALLET MENU
6.QRPay Menu
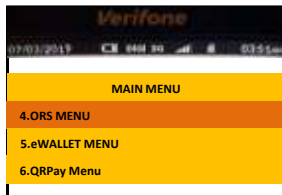
2. Select **4** for **ORS MENU** and press **<ENTER>**

ORS MENU
1.POINTS INQUIRY
2.INSTANT REWARD
3.POINTS REDEMPTION
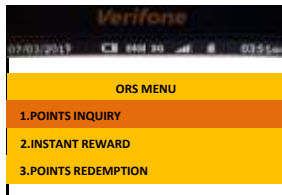
3. Select **1** for **POINTS INQUIRY** and press **<ENTER>**

BALANCE INQUIRY
MYR 1.00
PRESENT CARD

4. Insert Card

SALE
MYR 1.00
Enter PIN
******

5. Key in 6 digit PIN and press **<ENTER>** key

SALE
RECEIVING

6. Sending to Host for processing

SALE
APPROVED   023300

7. Transaction approved and merchant's receipt printed out

SALE
Print Customer Copy?

8. Press YES to print customer receipt

VOID

Maybank
Press ENTER button for MENU
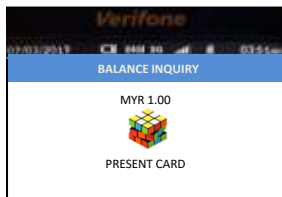
1. Press **<ENTER>** key to access main menu

MAIN MENU
1.SALE
2.VOID
3.SETTLEMENT
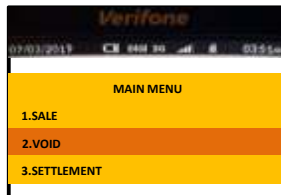
2. Select **2** for **VOID** and press **<ENTER>**

VOID
SELECT HOST
1. MBB
2. AMEX
3.MYDEBIT
4.EPP
5.UNIONPAY
6. ORS
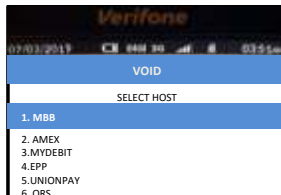
3. Select **HOST** and press <ENTER>

VOID
Enter Trace No:
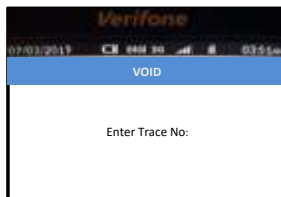
4. Refer to sale slip, key in **Trace#** and press **<ENTER>**

VOID
Trace#   000014
7 MAR 2019   15:51:26
              SALE
437599XXXXXX2679
MYR :   1.00
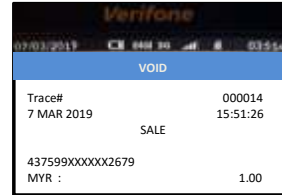
5. Confirm transaction record and press **<ENTER>**
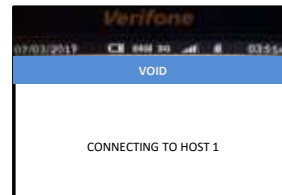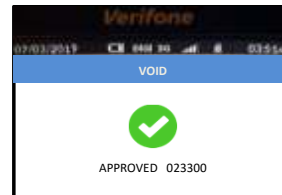
VOID
CONNECTING TO HOST 1

6. Sending to Host for processing

VOID
APPROVED   023300

7. Transaction approved and merchant's receipt printed out

VOID
Print Customer Copy?
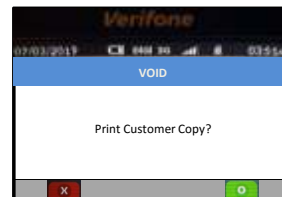
8. Press **YES** to print customer receipt

SETTLEMENT

Maybank
Press ENTER button for MENU

1. Press **<ENTER>** key to access main menu
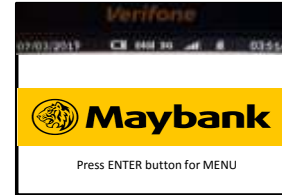
MAIN MENU
1.SALE
2.VOID
3.SETTLEMENT
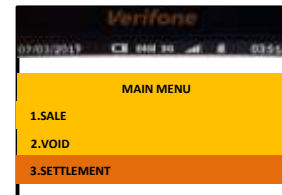
2. Select **3** for **SETTLEMENT** and press **<ENTER>**

SETTLEMENT
Settle All Hosts?
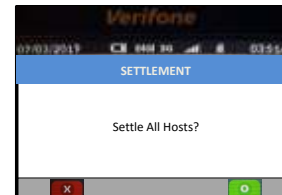
3. Press **YES** to settle all hosts, or Press **NO** to settle host by host

SETTLEMENT
SELECT HOST
1. MBB
2. AMEX
3.MYDEBIT
4.EPP
5.UNIONPAY
6. ORS

4. Select **HOST** and press **<ENTER>**

MBB POS
SALE : MYR   1.00
REFUND: MYR   0.00
TOTAL : MYR   1.00
TOTAL TXN COUNT: 1
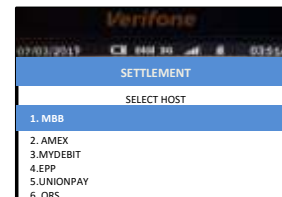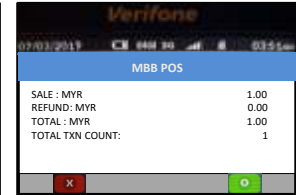
6. Confirm settlement total Press **<ENTER>** to proceed

SETTLEMENT
CONNECTING TO HOST 1

6. Sending to Host for processing
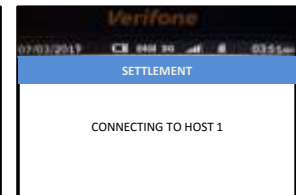
SETTLEMENT
SETTLEMENT SUCCESSFUL
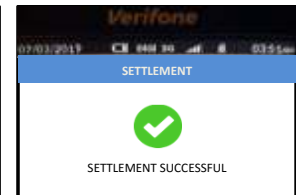
7. Transaction approved and Settlement Report printed out