RHB

GHL

MyDebit Transaction Procedures

Quick Referrence Guide Model: Verifone VX 520

Version: RHB52070001001

SALE	VOID	VOID - continued	SETTLEMENT
Terminal Display User- Action	Terminal Display User- Action	Terminal Display User- Action	Terminal Display User- Action
RHB Bank Berhad F1 1. Press F3 for SALE Logon F2 Sale F3 ↓ Void	RHB Bank Berhad F1 1. Press €4 for Void Logon F2 Sale F3 Void F4	APPROVED F2 Printing F4	RHB Bank Berhad F1 Logon F2 Sale F3 Void F4
Sale F1 2. Key-in amount and press <enter> Amt: RM 0.00 F3</enter>	Void Prev F1 2. Press F2 Next until Host : RHB Next F2 Host MyDebit and Slct F3 F4 F2 to Slct		Settlement Batch Totals F1 F2 2. Press (F1) for Txn Review ↓ Lock Keyboard F3 Settlement
Sale Insert/Swipe/Enter Card No: F3 F4 Sale	Void Prev F1 3. Press F3 to select 1= RETAIL SICt F3 Exit F4		Settlement Yes F1 All Host ? Yes F2 F3 F4
Sale F1 4. Cardholder to key in pin and press <enter> Enter PIN F3</enter>	Void F1 4. Key-in receipt INV NO and press <enter> F3 F4</enter>		Settlement E1 F2 F3 Processing F3 F4 F4
Sale F1 5.Communicating with host for processing Receiving F3 F4	Void MyDebit Prev Next F1 F2 5. Press F3 to select Sale xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx		Settlement F1 Settlement Successful F2 Printing F3 F4 F4
Sale F1 APPROVED F2 F3 F4	Void MyDebit F1 6. Re-confirm transaction and press <enter> Sale xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx</enter>		After settlement report is printed, please ensure "Settlement Successful" is printed on the last row of report. If report shows "Settlement Failed", please repeat the steps to perform settlement again
Print Cust Copy	Void MyDebit Sale xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx		
APPROVED E1 8. Printing. Tear receipt and return card to customer	Void MyDebit F1 8. Transaction approved with receipt printed out APPROVED F3 Printing F4		
	Print Cust Copy Yes Print Cust Copy F1 Print Cust Copy F2 F3 F4 Print Cust Copy F1 Press		