



QRPay Transaction Procedures

Quick Reference Guide
Model: Verifone VX 520

SALE		VOID		VOID (continue)		SETTLEMENT	
Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action	Terminal Display	User- Action
Maybank Sale Void ↓ Settlement	(F1) 1. Press (F2) for Sale (F2) (F3) (F4)	Maybank Sale Void ↓ Settlement	(F1) 1. Press (F3) for Void (F2) (F3) (F4)	Void Yes (F1) Prnt Cust Copy? No (F2) (F3) (F4)	9. Press (F1) Yes to print Customer copy	Maybank Sale Void ↓ Settlement	(F1) 1. Press (F4) for Settlement (F2) (F3) (F4)
Sale Amt: RM 0.00	(F1) 2. Key-in sale amount and (F2) press <ENTER> (F3) (F4)	Void Prev (F1) Host : QRPAY Next (F2) Slct (F3) Exit (F4)	2. Press (F1) Prev and press (F3) to select Host QRPay	Void (F1) APPROVED (F2) Printing... (F3) (F4)	10. Transaction approved. Receipt printed out (Customer copy)	Settlement Prev (F1) Host : QRPAY Next (F2) Slct (F3) Exit (F4)	2. Press (F1) Prev and press (F3) to select Host QRPay
Please Tap Card RM 1.00 Present/Scan QR/Enter Card No:	(F1) 3. Scan Customer's wallet (F2) QR Code using handheld (F3) scanner that connected (F4) to terminal	Void (F1) Trxn #: (F2) (F3) (F4)	3. Scan the QR code printed on transaction slip or key in the TRXN # and press <ENTER>	Void MBB CASA Prev (F1) QRPay Sale Next (F2) Slct (F3) Exit (F4) RM 1.00	4. Press (F3) to Slct	Settlement Sales: RM 1.00 (F1) Rfnds: RM 0.00 (F2) Total: RM 0.00 (F3) Tot of Txns: 1 (F4) [Enter] to confirm	3. Press <ENTER> to confirm
CONNECTING...	(F1) 4. Connecting to Host (F2) for processing (F3) (F4)	Void MBB CASA Prev (F1) QRPay Sale Next (F2) Slct (F3) Exit (F4) RM 1.00	4. Press (F3) to Slct	Void MBB CASA (F1) QRPay Sale (F2) RM 1.00 (F3) Enter to Confirm (F4)	5. Press <ENTER> to confirm	Settlement POS (F1) CONNECTING... (F2) (F3) (F4)	4. Connecting to Host for processing
RECEIVING...	(F1) 5. Receiving response (F2) from Host (F3) (F4)	Void MBB CASA (F1) QRPay Sale (F2) RM 1.00 (F3) Enter to Confirm (F4)	5. Press <ENTER> to confirm	Void MBB CASA (F1) QRPay Sale (F2) RM 1.00 (F3) CONNECTING... (F4)	6. Connecting to Host for processing	Settlement POS (F1) RECEIVING... (F2) (F3) (F4)	5. Receiving response from Host
APPROVED Printing...	(F1) 6. Transaction approved. (F2) Receipt printed out (F3) (Merchant copy) (F4)	Void MBB CASA (F1) QRPay Sale (F2) RM 1.00 (F3) CONNECTING... (F4)	6. Connecting to Host for processing	Void MBB CASA (F1) QRPay Sale (F2) RM 1.00 (F3) RECEIVING... (F4)	7. Receiving response from Host	Settlement POS (F1) Printing ... (F2) (F3) (F4)	6. Transaction approved. Settlement Report printed out
Prnt Cust Copy? Yes (F1) No (F2) (F3) (F4)	7. Press (F1) Yes to print Customer copy	Void MBB CASA (F1) QRPay Sale (F2) RM 1.00 (F3) RECEIVING... (F4)	7. Receiving response from Host	Void MBB CASA (F1) APPROVED (F2) Printing... (F3) (F4)	8. Transaction approved. Receipt printed out (Merchant copy)		
APPROVED Printing...	(F1) 8. Transaction approved. (F2) Receipt printed out (F3) (Customer copy) (F4)	Void MBB CASA (F1) APPROVED (F2) Printing... (F3) (F4)	8. Transaction approved. Receipt printed out (Merchant copy)				

GHL Terminal Support Helpdesk

Operating Hours: 24hr. (Monday-Sunday) Tel No: 603-6286 5222