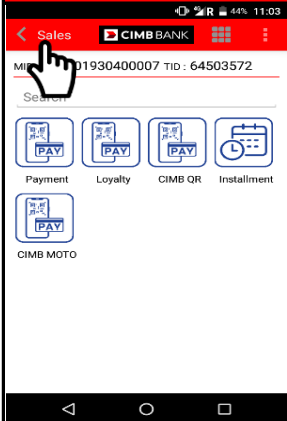
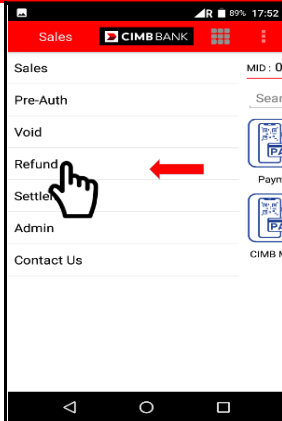


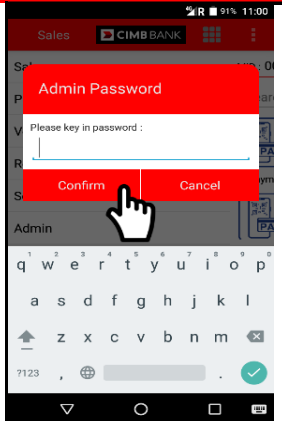
## REFUND ALIPAY & TnGO



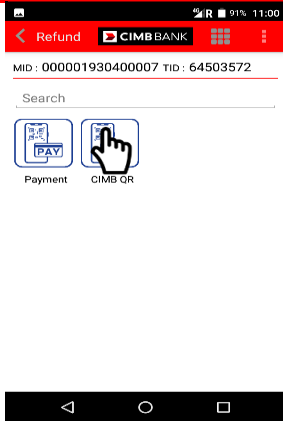
1. Tap on "<" at left top corner



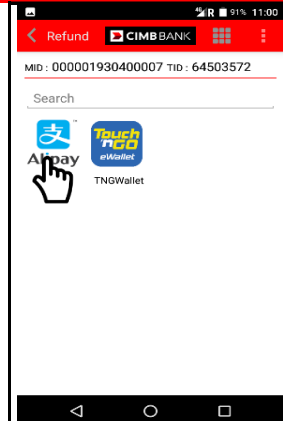
2. Select <Refund> at side menu



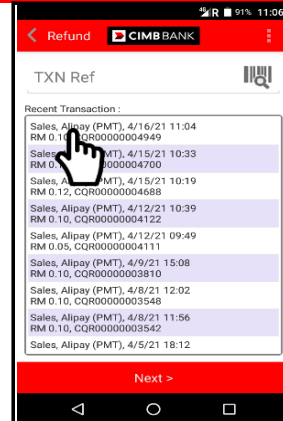
3. Enter password and select confirm



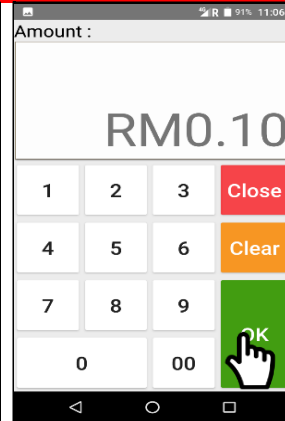
4. Tap on <CIMB QR> icon



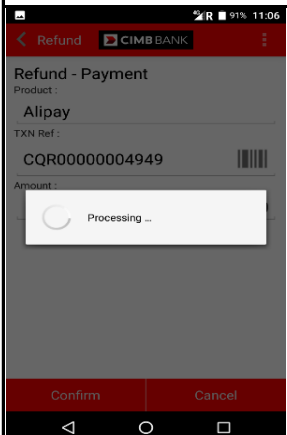
5. Select which sale need to Refund



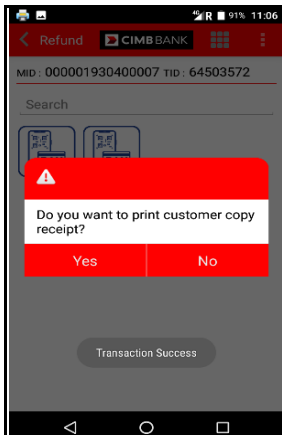
6. Select sale transaction record.



7. Enter refund amount and tap <OK>



8. Transaction processing



9. Transaction approved and print merchant copy receipt. Press <Yes> for Customer copy receipt.

**Remarks:**  
Alipay Sale - Full Refund & Partial Refund  
TnGO Sale - Full Refund only.