Maybank | GHL | MyDebit Transaction Procedures

SALE

Terminal Display	User- Action
Maybank — Sale / EPP / Void (F1 F2 F3 F4)	1. Press F2 for sale
Sale — Amt: RM 10.00 (F1 F2 F3 F4)	2. Key in sale amount and press <ENTER>
Sale — Insert/Swipe/Enter Card No: (F1 F2 F3 F4)	3. Cardholder to insert MYDEBIT card
Sale — RM 10.00 — Enter PIN: (F1 F2 F3 F4)	5. Request cardholder to key-in PIN# and press <ENTER>
Sale — MYDEBIT — Processing... (F1 F2 F3 F4)	
Sale — Approved (F1 F2 F3 F4)	6. Transaction approved with receipt printed out.
Sale — Yes / No — Print Cust Copy (F1 F2 F3 F4)	7. Select F1 Yes to print customer copy
Printing... (F1 F2 F3 F4)	8. Printing receipt Return card to customer

VOID

Terminal Display	User- Action
Maybank — Sale / EPP / Void (F1 F2 F3 F4)	1. Press F3 for Void
Void — Host: MYDEBIT — Prev / Next / Slct / Exit (F1 F2 F3 F4)	2. Press F2 to find host MYDEBIT and press F3 to select the host
Void — Trxn #: (F1 F2 F3 F4)	3. Key in receipt transaction no and press <ENTER>
Void — MYDEBIT — Sale XXXXXXXXXXX RM 10.00 — Prev / Next / Slct / Exit (F1 F2 F3 F4)	4. Press F3 to select
Void — MYDEBIT — Sale XXXXXXXXXXX RM 10.00 — Enter to Confirm (F1 F2 F3 F4)	5. Press <ENTER> to confirm
Void — Processing (F1 F2 F3 F4)	6. Communicating with host for processing
Void — Approved (F1 F2 F3 F4)	7. Transaction approved with receipt printed out
Void — Yes / No — Print Cust Copy (F1 F2 F3 F4)	8. Select F1 Yes to print customer copy
Printing... (F1 F2 F3 F4)	9. Printing receipt Return card to customer

SETTLEMENT

Terminal Display	User- Action
Maybank — Sale / EPP / Void (F1 F2 F3 F4)	1. Press first purple button from left
Settlement / Logon / Batch Totals / Txn Review (F1 F2 F3 F4)	2. Press F1 for settlement
Settlement — Host: MYDEBIT — Prev / Next / Slct / Exit (F1 F2 F3 F4)	3 . Press F2 to find host MYDEBIT and press F3 to select the host
Settlement — BthNo: 000001 — Sales: RM 10.00 — Rfnds: RM 0.00 — Total: RM 10.00 — View next page (F1 F2 F3 F4)	4. Press <ENTER> to continue
Settlement successful (F1 F2 F3 F4)	5. Printing settlement report