CIMB BANK | GHL — CIMBQR Transaction Procedures

SALE

Terminal Display		User- Action
CIMB BANK **Sale** **Installment** **Unionpay**	F1 F2 F3 F4	1. Press F2 for Sale
Sale Amt: RM 0.00	F1 F2 F3 F4	2. Key in sale amount and press **<ENTER>**
Please Tap Card RM 10.00 Insert/Swipe/Enter Card No:	F1 F2 F3 F4	3. Press the # button (button below 9)
Sale SELECT WALLET 1. Alipay 2. TnG 3. DuitowQR Your choice is 1	F1 F2 F3 F4	4. Select Wallet and press **<ENTER>** eg. 1 for Alipay
Sale Receiving ...	F1 F2 F3 F4	5. Communicating with host for processing
Sale Alipay Print	F1 F2 F3 F4	6. Hand-over terminal to customer to scan the QR & key in the payment password

SALE - continue

Terminal Display		User- Action
Sale Alipay Receiving ...	F1 F2 F3 F4	7. Communicating with host for processing
Sale Alipay APPROVED Printing ...	F1 F2 F3 F4	8. Transaction approved. Merchant copy receipt printed out.
Sale Alipay Print Cust Copy?	Yes No / F1 F2 F3 F4	9. Press F1 to Select Yes to print customer copy

VOID

Terminal Display		User- Action
CIMB BANK **Sale** **Installment** **Unionpay**	F1 F2 F3 F4	1. Press 1st purple button from left
Loyalty **Void** **Settlement** **CIMB eWallet**	F1 F2 F3 F4	2. Press F2 to select Void
Void Host : CIMB	Prev Next Slct Exit / F1 F2 F3 F4	3. Press F2 Next until host CIMBQR and press F3 to select the host
Void Merch Password:	F1 F2 F3 F4	4. Key in Merch Password and press **<ENTER>**
Void Trace #:	F1 F2 F3 F4	5. Key in receipt TRACE# and press **<ENTER>** ** *(locate under the transaction TIME)*
Void CIMBQR Sale RM 10.00	Prev Next Slct Exit / F1 F2 F3 F4	6. Press F3 to select

VOID - continue

Terminal Display		User- Action
Void CIMBQR Sale RM 10.00 Enter to Confirm	F1 F2 F3 F4	7. Press **<ENTER>** to confirm
Void CIMBQR Sale RM 10.00 Receiving	F1 F2 F3 F4	8. Communicating with host for processing
Void CIMBQR APPROVED RM 10.00 Printing	F1 F2 F3 F4	9. Transaction approved. Merchant copy receipt printed out.
Void Print Cust Copy?	Yes No / F1 F2 F3 F4	10. Press F1 to Select Yes to print customer copy

IMPORTANT NOTE:

VOID is not allow for Duitnow QR in phase 1