

# VOID TRANSACTION PROCEDURES

Terminal Model: PAX A920 PRO

### CARD PAYMENT e-WALLET PAYMENT

Property of GHL Systems Berhad





# VOID – Card Payment

### STEP 1

10:05 ам	♥ R % .ווו
GHL the ASEA	N payment people
Karaka Karaka Help	Settings
GHL App Center GHL App Center	<b>O</b> Update
lap	on

HONGLEONG

BANK

logo

**STEP 2** 



### STEP 3



Enter Void password and press **<ENTER>** 

### **STEP 4**



Select which host need to void

- **1.** HLB Visa / Mastercard
- 2. MYDEBIT Debit Card
- **3.** UNIONPAY UPI Card
- 4. GHL e-Wallet

### **STEP 5**

10:11 ам 🗳	12.072	▼ R 46 .11
÷	VOI	D
Enter lı	nvoice Nur	nber 53
	1(	)
6 digits(nu	ımber)	
DATE :10 BATCH#: MID :2020	/09/2020 000002 066 Master	TIME :15:21 TRACE#:000 TID :10000 E Card
	5521 **** * PE : ODE :	*** 2203 MAS
1	2	3
4	5	6
7	8	9
•	0	
		▼

Key in **TRACE** number show at receipt and press





# **VOID – Card Payment**

### STEP 6

10:11 ам 🗳		R 4G	ull 🖥 65%
÷	VO	ID	
	Conf	īrm	
4375	99** ***	** 2679	
xx/xx xxxx x	хх	VIS	Α
Transaction SALE			8
Amount MYR 1.00			\$
Invoice <b>000010</b>			Ċ
Date/Time 11/05/202	23 10:10:41		
CAN	CEL	ОК	

Double check the transaction details. If correct press **<OK>** to proceed void

### STEP 7



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### STEP 8



Transaction Approved. Merchant receipt auto print out. Press <CUSTOMER **COPY>** for the customer copy receipt

### **STEP 9**



Customer copy print out.





copy print out.

## VOID – e-Wallet Payment

#### STEP 1

	AN payment people
Kelp	Settings
GHL App Center GHL App Center	<b>D</b> pdate
Тар	on

HONGLEONG

BANK

logo

STEP 2



### STEP 3



Enter Void password and press <ENTER>

### STEP 4



Select which host need to void

- 1. HLB Visa / Mastercard
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- **3. UNIONPAY** UPI Card
- 4. GHL e-Wallet

### STEP 5

5:	18рм <u>1</u>		*	▼ R 4 <sup>G</sup> .ı
	÷	VOI	D	
	Enter Inv	oice Nur	nber	4
		5	5	
	6 digits(numb	per)		
ļ	DATE :10/09 BATCH#:000 MID :202066	/2020 002	T	TIME :15:2 RACE#:00 TID :1000
l		<b>SAI</b> Master	Eard	
	55 CARD TYPE ENTRY MOD	21 **** *	**** 2	203 MAS
	1	2	3	3
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	7	8	9	)
	•	0	_	_
		•		▼

Key in **TRACE** number show at receipt and press







# VOID – e-Wallet Payment

### STEP 6

10:15 ам 🖪 🚥		🔷 🖪 🖞I	64%	
÷	VOID			
	Confirm			
tdw0013	8321929			
XX/XX				
		En rea		
Transaction <b>QR SALE</b>			8	
Amount MYR 0.10			\$	
Invoice 000002			Ċ	
Date/Time 11/05/2023 10:	14:25			
CANCEL		ОК		

Double check the transaction details. If correct press **<OK>** to proceed void

### STEP 7



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### STEP 8



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