**CIMB** BANK

## GHL

## **Credit Chip & PIN Transaction Procedures**

Quick Referrence Guide Model: Engage V200t

SALE		VOID		SETTLEMENT	
Terminal Display	<b>User-</b> Action	Terminal Display	<b>User- Action</b>	Terminal Display	<b>User-</b> Action
MAIN MENU    1. SALES   2. VOID   3. SETTLEMENT	Press <enter> Button for MENU 1. Select 1. Sales and press <enter></enter></enter>	1. SALES 2. VOID 3. SETTLEMENT	1. Press 2. VOID and press <enter></enter>	1. SALES 2. VOID 3. SETTLEMENT	1. Press 3. SETTLEMENT and press <enter></enter>
SALE Enter Amount : RM 0.00	2. Key-in Amount and press <enter></enter>	1. CIMB 2. AMEX 3. MYDEBIT 4. INSTALLMENT 5. LOYALTY	2. Press 1. CIMB and press <enter></enter>	SETTLE ALL HOSTS?	2. YES or NO If Select NO
SALE RM 0.10 PRESENT CARD	3. Insert Card	Enter Password	3. Enter 4 Digit merchant password	1. CIMB 2. AMEX 3. MYDEBIT 4. INSTALLMENT 5. LOYALTY	3. Select 1. CIMB and press <enter></enter>
SALE RM 0.10 Enter PIN	4. Enter 6 Digit Card Pin	Enter Trace No:	4. Key-in Trace# No and press <enter></enter>	Enter Password	4. Enter 4 Digit merchant password
SALE CONNECTING HOST 1 EMV Processing	5. Connecting to host Transaction Approved With Receipt Print Out	Trace # : 000009 16 JAN 2019 13.09.56 SALE 552115XXXXX5757 RM: 0.10	5. Press <enter></enter>	CIMB RETAIL SALE : RM 0.10 REFUND: RM 0.00 TOTAL: RM 0.10 TOTAL TXN COUNT: 1	5. Press <enter></enter>
Printing receipt	6. Print merchant & customer copy. Tear receipt & return card to customer	CONNECTING HOST 1 EMV Processing Approved	6. Connecting to host Transaction Approved With Receipt Print Out	CONNECTING HOST 1 EMV Processing Approved	6. Receiving EMV Processing Settlement Successful
		Printing receipt	7. Print merchant & customer copy. Tear receipt & give a copy to customer	Printing receipt	7. Tear settlement slip